



SUSTAINABILITY REPORT 2017
GENTING BERHAD
(7916-A)



GENTING CORE VALUES

The late Tan Sri Dato' Seri (Dr) Lim Goh Tong, the Founder of the Genting Group, was born on 28 February 1918 in Anxi, in the Fujian province of China. He was a visionary entrepreneur, a savvy businessman, a hands-on leader and a responsible and hardworking employer – who never gave up and worked with passion and determination to realise his dreams. His principles and the values that he had espoused throughout his lifetime, were simple yet profound.

These values – namely Hard Work, Honesty, Harmony, Loyalty and Compassion, which have always been embedded in our work culture and business practices, are known collectively as the **Genting Core Values**.

The Genting Group honours the legacy and accomplishments of the late Tan Sri Dato' Seri (Dr) Lim Goh Tong by celebrating Genting Founder's Day every 28 February. The inaugural Founder's Day on 28 February 2018 would have been Tan Sri Dato' Seri (Dr) Lim Goh Tong's 100th birthday anniversary and 10 years since his passing.

“The company would not be where it is today, if not for our Founder and his vision,” said Tan Sri Lim Kok Thay, Chairman and Chief Executive of the Genting Group.



“By instilling these core values, the Genting Group will emulate our Founder’s determination and dedication to achieve the company’s goals and bring the organisation to greater heights.”

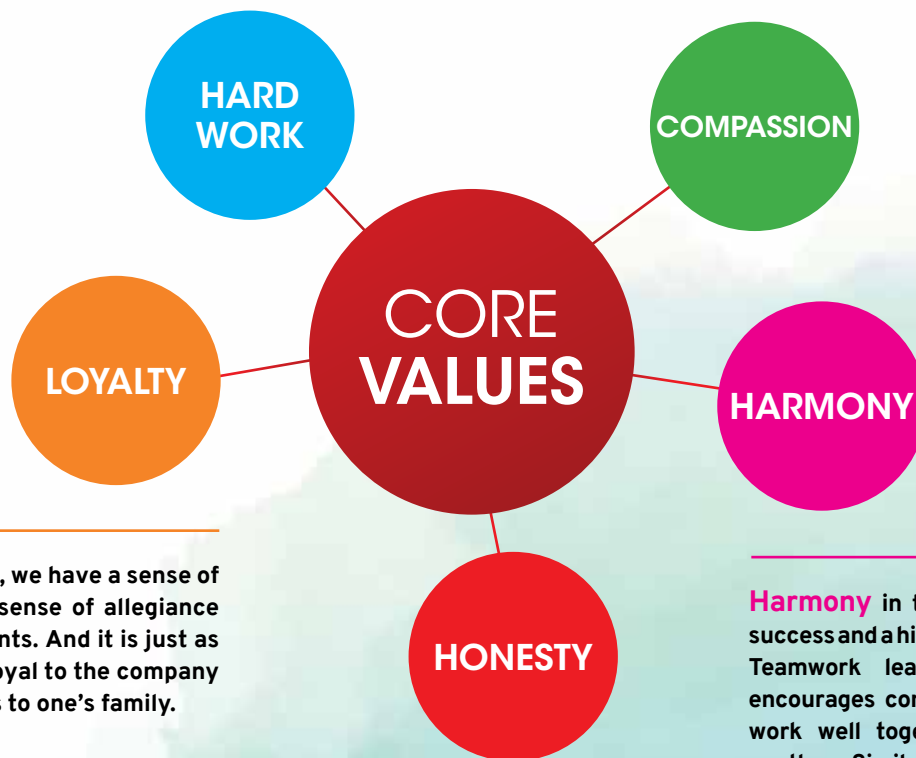
Tan Sri Lim Kok Thay - Chairman and Chief Executive, Genting Group

Our culture of **hard work**, diligence and commitment enables us to combine long-term thinking with a mindset of taking quick action to solve important and urgent operational problems. We are not afraid of change.

Our Founder believed in the importance of being diligent and committed. He was eager to learn and be in the know, setting precedents for others to follow. He was a hands-on person who was always on site to supervise projects and to ensure that matters were dealt with promptly. He worked hard; he rose early and retired late. A notebook was always by his bedside, should he need to pen down any ideas that came to mind.

Success is only complete with an equal measure of **compassion**. We at the Genting Group have a responsibility to give back to society. We have a deep interest to improve education and health care. We give generously to make lives better for others.

Our Founder gave unconditionally and contributed generously. He was empathetic, put the needs of others before his and was ever ready to lend a helping hand. Fondly remembered as highly considerate, he cared deeply for his employees and was there in their times of trouble. Such consideration is inherent in his employees and evident in the way they perform their duties.



Through **loyalty**, we have a sense of belonging and a sense of allegiance to our commitments. And it is just as important to be loyal to the company and people as it is to one’s family.

Our Founder was loyal to his family, organisation and his people. He believed in looking after the well-being and growth of his employees. He valued his employees for their commitment and loyalty and rewarded them justly for their long service. As a result, his employees remained loyal to him and the company. This can be seen in the many long serving people who are committed to the success of the Genting Group.

Leadership in honesty and integrity is important. We must deal with our customers, partners and employees in an honest, fair and moral manner.

Our Founder was known and admired for his dynamic leadership based on integrity and moral principles, which formed the basis of his success. He practised exemplary leadership and management ethics – traits that are emulated by the senior management and staff, which have resulted in Genting Group companies being ranked among Asia’s best managed companies.

Harmony in the workplace is key to success and a high-performance culture. Teamwork leads to efficiency and encourages constructive feedback. We work well together and support one another. Similarly, we must strive for harmony in our families and homes.

Our Founder encouraged teamwork towards achieving goals. He communicated effectively and provided prompt solutions to achieve success. He was very involved in his businesses. Every morning over breakfast with his staff, he would discuss operations. He valued people, especially his employees and their ideas. He also believed in effective communications and teamwork. Together with a strong team, he built an empire.

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ABOUT THIS REPORT

Reporting Approach and Standards



At Genting Berhad, we recognise the importance of developing our global business investments in a sustainable and responsible manner. We have been practising responsible business practices since the early years of our operations. Our social responsibility and community services were first published in our annual report in 1982, which expanded to Corporate Social Responsibility reporting in 2007 and thereafter the inaugural Sustainability Report in 2010.

The 2017 Sustainability Report ("Report") is the second annual sustainability report for Genting Berhad, aimed to enhance its sustainability reporting with disclosures on Genting Berhad's material economic, environmental and social ("EES") topics.

Last year, the 2016 Sustainability Report was prepared with reference to the Global Reporting Initiatives ("GRI") G4 reporting guidelines and the Sustainability Reporting Guidelines 2015 issued by Bursa Malaysia Securities Berhad. This year, the Report is prepared in accordance to the GRI Standards 2016: Core option and the Sustainability Reporting Guidelines 2015 issued by Bursa Malaysia Securities Berhad.

This Report should be read in conjunction with Genting Berhad's 2017 Annual Report to provide a comprehensive overview of the Group's EES performance indicators.

This Report is made in accordance with a resolution of the Board of Directors dated 27 February 2018.

Report Scope



Due to the diverse nature of its conglomerate businesses, Genting Berhad (an investment holding and management company) and its principal operating subsidiaries ("Genting Group")¹ have their unique sustainability matters.

This Report has 4 sections – Overview, Part 1, Part 2 and Appendix. The Overview covers the information about Genting Berhad and the strategic message from its President and Chief Operating Officer. Part 1 covers the sustainability approach taken to review and update on the 5 Sustainability Pillars identified in 2016 for Genting Berhad and its principal wholly owned unlisted subsidiary, Genting Energy Limited ("Genting Energy") and where applicable, the Genting Group. The management approach on the updated sustainability pillars and their material topics is also disclosed in Part 1 of the Report.

Part 2 covers the summary sustainability reports of Genting Berhad's listed subsidiaries, namely Genting Singapore PLC ("Genting Singapore"), Genting Malaysia Berhad ("Genting Malaysia") and Genting Plantations Berhad ("Genting Plantations"). Each listed subsidiary has produced a full 2017 sustainability report with detailed information on its sustainability performance. These reports can be found on their respective corporate websites.

The Appendix section is on GRI Content Index, which covers the referencing of this Report to GRI Standards 2016: Core option.

Reporting Period



In line with the Annual Report, this Report covers the period 1 January to 31 December 2017 and where applicable, comparative data from the preceding year has been included.

AVAILABILITY & FEEDBACK

In line with our digitisation efforts, we will not be having printed copies of this Report. A PDF version is available for download from our website at www.genting.com. We welcome feedback from our stakeholders on this Report. Please send all feedbacks to gbinfo@genting.com.

The full sustainability reports of our listed subsidiaries can be found on their official websites, as listed below.

Genting Singapore PLC – www.gentingsingapore.com
Genting Malaysia Berhad – www.gentingmalaysia.com
Genting Plantations Berhad – www.gentingplantations.com

¹ The term "The Company" refers to Genting Berhad and the terms "We", "Us", "Our", "Group" and "Genting Group" refer to Genting Berhad and its principal subsidiaries.

MESSAGE FROM PRESIDENT AND CHIEF OPERATING OFFICER

**"We do not merely seek to build upon the earth.
We aim to improve it and the lives of the people living on it."**

Tan Sri Lim Kok Thay - Chairman and Chief Executive, Genting Berhad

Dear Stakeholders,

On behalf of the Board of Directors, we are pleased to present the Genting Berhad's 2017 Sustainability Report, prepared with reference to the local and internationally recognised sustainability reporting guidelines. We target to communicate the themes that are considered most material to our Company and Group by our stakeholders, through this Report. It is not intended to serve as a comprehensive document that covers all aspects of business operations of Genting Berhad and its subsidiaries².

We recognise the importance of developing our investments in a sustainable and responsible manner. Guided by our Chairman and CEO Tan Sri Lim Kok Thay, the principles and values espoused by our beloved Founder, the late Tan Sri Dato' Seri (Dr) Lim Goh Tong, namely – Hard Work, Honesty, Harmony, Loyalty and Compassion have always been embedded in our work culture and business practices and are known collectively as the **Genting Core Values**.

Right from the start, we strive to achieve a sustainable balance in all business activities, whether in the development and conservation of our properties and its surrounding environment or in the investments and returns to shareholders. This Report covers the key sustainability matters of Genting Berhad and its principal subsidiaries in 2017.

Our sustainability highlights in 2017 included:

- Consistent dividend payouts to shareholders.
- Benefitted over 120,000 people in community philanthropy.
- Job employment of over 55,000 people worldwide.
- Resorts World Genting – about 10,000 acres of virgin rainforest have been preserved.
- Resorts World Sentosa – 2.9 hectares have been preserved as secondary coastal forest and S.E.A. Aquarium is home to an independent ecosystem of over 100,000 animals ranging over 1,000 species.
- Genting Plantations – 90% of energy consumed in its oil mills came from renewable sources. Genting Jambongan Oil Mill is the first oil mill with zero discharge in Malaysia.
- Genting Energy's Banten Power Plant was named "Best Efficiency Power Plant" by the Ministry of Energy and Mineral Resources of Indonesia at the Indonesia Best Electricity Awards 2017.

Our sustainability journey will continue to meet the progressive changes in guidelines and standards of local and international sustainability disclosures. In essence, sustainability for Genting Berhad and its subsidiaries is a direct result of our people's hard work and passion towards the betterment of our organisation and the world we operate in. We endeavour to ensure the Genting Core Values will remain the underlying ethos in how we conduct our businesses wherever we are.

TAN KONG HAN

President and Chief Operating Officer

² Ibid, p. 1.

ABOUT GENTING BERHAD

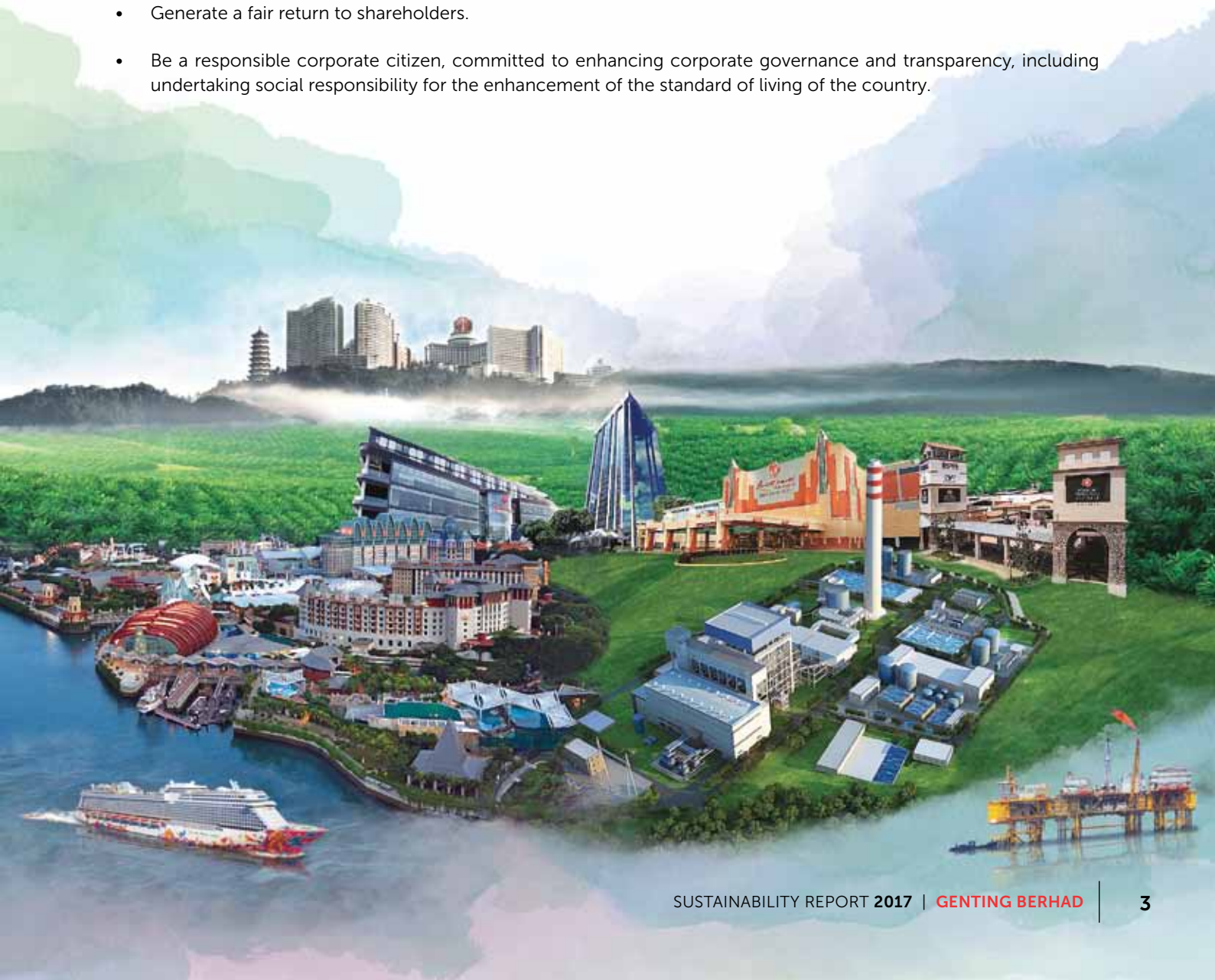
OUR VISION

We are a leading multinational corporation committed to enhancing shareholder value and maintaining long-term sustainable growth in our core businesses.

OUR MISSION

We will:

- Be responsive to the changing demands of our customers and excel in providing quality products and services.
- Be committed to innovation and the adoption of new technology to achieve competitive advantage.
- Pursue personnel policies which recognise and reward performance and contributions of employees and provide proper training, development and opportunities for career development.
- Generate a fair return to shareholders.
- Be a responsible corporate citizen, committed to enhancing corporate governance and transparency, including undertaking social responsibility for the enhancement of the standard of living of the country.



OVERVIEW

ABOUT GENTING BERHAD

OUR PROFILE

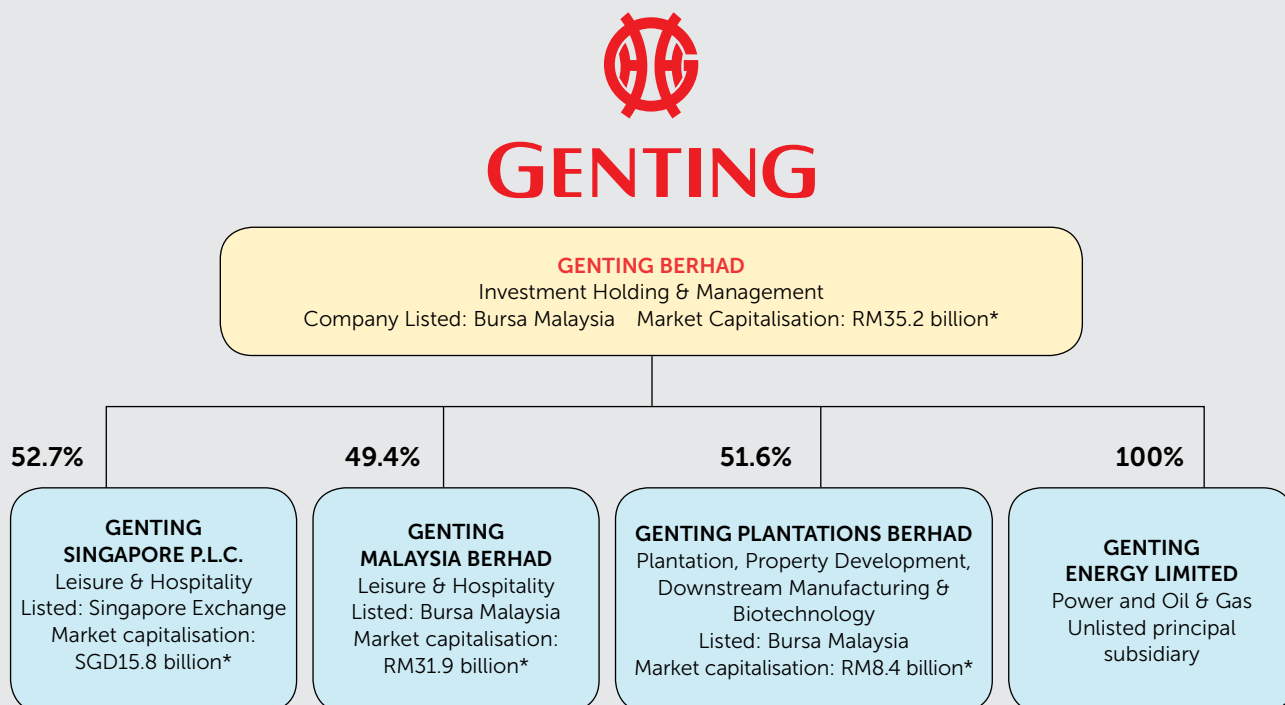
Genting Berhad is principally an investment holding and management company. While the Company was incorporated in 1968 and listed in 1971, the Genting Group was founded in 1965 when its Founder, the late Tan Sri Dato' Seri (Dr) Lim Goh Tong started the journey to realise his vision of building a mountaintop resort in Malaysia.

Today, the Genting Group comprises Genting Berhad and its listed subsidiaries; Genting Singapore PLC, Genting Malaysia Berhad and Genting Plantations Berhad as well as its wholly owned unlisted subsidiary Genting Energy Limited.

Led by Tan Sri Lim Kok Thay, the Group is involved in leisure and hospitality, oil palm plantations, power generation, oil and gas, property development, life sciences and biotechnology activities, with operations spanning across the globe, including in Malaysia (the Group's country of origin), Singapore, Indonesia, India, China, the United States of America, Bahamas, the United Kingdom and Egypt.

In the core leisure and hospitality business, the Genting Group and its brand affiliates similarly controlled by Tan Sri Lim Kok Thay (namely Genting Hong Kong Limited and Empire Resorts, Inc.), market and offer a suite of products under a number of premier brands including **Genting, Resorts World, Genting Grand, Genting Club, Crockfords, Maxims, Crystal Cruises, Dream Cruises** and **Star Cruises**. The Genting Group of companies also have tie ups with established names such as Universal Studios®, Twentieth Century Fox, Premium Outlets®, Hard Rock Hotel, Zouk and other renowned international brand partners.

GROUP STRUCTURE



Notes:

The above chart is a simplified version of the Genting Group's corporate structure

* as at 14 March 2018

A detailed group corporate structure is disclosed in page 24 of the Annual Report 2017 and the principal activities of the subsidiaries, joint ventures and associates are disclosed in Note 45 of the financial statements in the Annual Report 2017.

KEY PERFORMANCE HIGHLIGHTS IN 2017

Group Revenue of

**RM20.0
billion**



Employing over

55,000
people globally



Investments with
operations in

9 countries
across 4 continents



Benefitted over

120,000
people in
community
philanthropy



Group Assets
Employed of

**RM93.6
billion**



Consistent dividends
payouts to shareholders

21.5 sen
per ordinary share



Genting Berhad - Market
Capitalisation of

**RM35.2
billion**

as at 31 December
2017



Resorts World properties
attracted more than

55 million
visitors worldwide



AWARDS AND ACCOLADES

The numerous awards and accolades received by our operating subsidiaries every year are good testimonies of our continuous strive to deliver the best of products, services and value to our stakeholders and to create positive economic impacts and contributions to the local community in the jurisdictions where we operate.

GENTING SINGAPORE

Resorts World Sentosa

Best Integrated Resort (7th consecutive year)
(TTG Travel Awards 2017)

Best Integrated Resort (Asia Pacific)
(Travel Weekly Asia Readers' Choice Award 2017)

Corporate Platinum Award
(Community Chest Awards 2017)

Universal Studios Singapore

Best Theme Park
(Travel Weekly Asia Readers' Choice Award 2017)

1st Amusement Park in Asia
(TripAdvisor Travellers' Choice 2017)

Adventure Cove Waterpark

8th Water Park in Asia
(TripAdvisor Travellers' Choice 2017)

Best Customer Service (Attractions)
(Singapore Tourism Awards 2017)

Halloween Horror Nights 6, Universal Studios Singapore

Best Leisure Event & Best Marketing Idea
(Singapore Tourism Awards 2017)

Best Event (Digital Integration) Gold Award 2017
(The Marketing Events 2017)

CURATE

Best Western Fine Dining
(Restaurant Association of
Singapore Epicurean Star Award)

Joël Robuchon Restaurant - Three Michelin stars
L'Atelier de Joël Robuchon - Two Michelin stars
Osia Steak and Seafood Grill - One Michelin star
(MICHELIN Guide Singapore 2017)

Hard Rock Hotel Singapore

Singapore Green Hotel Award 2017-2018
(Singapore Green Hotel Award)

Equarius Hotel

Asia's Leading Hotel Suite 2017
(World Travel Awards)

GENTING MALAYSIA

Genting Malaysia Berhad

Gold Award for Outstanding Tourism Achievement
(Malaysia Tourism Council Gold Awards 2017)

Resorts World Genting

Most Popular Tourist Attraction of 2017
(2017 Red Coral Award of Asia Tourism by 21st Century
Business Herald and College of Tourism and Service
Management of Nankai University, China)

Gold Award for Theme Park/Family Attraction
(Reader's Digest Trusted Brands Asia 2017)

Bronze Winner in Transportation, Travel & Tourism
Category and Entertainment Category
(Putra Brand Awards 2017 by Association of Accredited
Advertising Agents Malaysia)

Resorts World Birmingham

Genting Hotel - Certificate of Excellence
(TripAdvisor)

GENTING PLANTATIONS

Genting Jambongan Oil Mill

The first oil mill in Malaysia with zero discharge

Genting Indahpura

The Best Urban Lifestyle Development under the
Mixed-use/Hospitality/Commercial category
(Dot Property Southeast Asia's Best of the
Best Awards 2017)

Johor Premium Outlets

"Most Impactful Investment" (Silver Winner)
(Iskandar Malaysia Accolades 2016/17)

GENTING ENERGY

Banten Power Plant

Indonesia Best Electricity Award 2017
Winner of Best Efficiency Power Plant in Indonesia
(Indonesian Ministry of Energy and Mineral Resources)

Meizhou Wan Power Plant Phase II

30th International Power Management Association
Project Excellence Award 2017 held at Kazakhstan
Gold winner of Mega-sized Category Projects
(International Project Management Association)



SUSTAINABILITY REPORT **PART 1**

OUR SUSTAINABILITY APPROACH

Genting Berhad recognises the importance of developing its global business investments in a sustainable and responsible manner. As a responsible corporation with diverse business investments, our mission is to ensure high standards of governance across the Genting Group's entire operations, promote responsible business practices within the organisation, manage the environmental impact of our businesses, provide a safe and caring workplace for our employees and meet the social needs of the community and nation for the betterment of all.

The principles and values espoused by our beloved Founder, the late Tan Sri Dato' Seri (Dr) Lim Goh Tong, namely Hard Work, Honesty, Harmony, Loyalty and Compassion have always been embedded in our work culture and business practices and are known collectively as the **Genting Core Values**. They form the underlying workplace principles for our employees, covering professionalism and ethics, efficiency and responsibility and reflect our continuous pursuit to enhance the corporate values of the Genting Group.

We recognise that reporting on a conglomerate basis can be challenging, especially to ensure coherency across the diverse businesses of the Genting Group. We are mindful of the topics that matter most to our stakeholders. Our focal areas thus vary across our businesses, with each key subsidiary, namely Genting Singapore, Genting Malaysia and Genting Plantations and Genting Energy focusing on sustainability themes applicable to their respective operations.

This Report has 4 sections – Overview, Part 1, Part 2 and Appendix. The Overview covers the information about Genting Berhad and the strategic message from its President and Chief Operating Officer.

Part 1 covers the sustainability approach taken to review and update the 5 Sustainability Pillars identified in 2016 for Genting Berhad and its principal wholly owned unlisted subsidiary, Genting Energy and where applicable, the Genting Group. The management approach on the updated sustainability pillars and their material topics is also disclosed in Part 1 of the Report.

Following an internal materiality assessment, the fifth sustainability pillar was updated to "community care" instead of "stakeholder engagement and development" with corporate social responsibility as the material sustainability topic of this pillar. The material topics within the 5 Pillars were also assessed and updated to produce a more balanced report with improved clarity. The 5 Sustainability Pillars, updated in 2017, support the overall sustainability direction for Genting Berhad and Genting Energy, with common core values and sustainability principles that transcend across the Genting Group.

Part 2 covers the summary sustainability reports of Genting Berhad's listed subsidiaries, namely Genting Singapore PLC, Genting Malaysia Berhad and Genting Plantations Berhad. Each listed subsidiary has produced a detailed 2017 sustainability report that provides more information on their sustainability performances. These reports can be found on their respective corporate websites. The Appendix section is on GRI Content Index, which covers the referencing of this Report to GRI Standards 2016: Core option.

SUSTAINABILITY GOVERNANCE

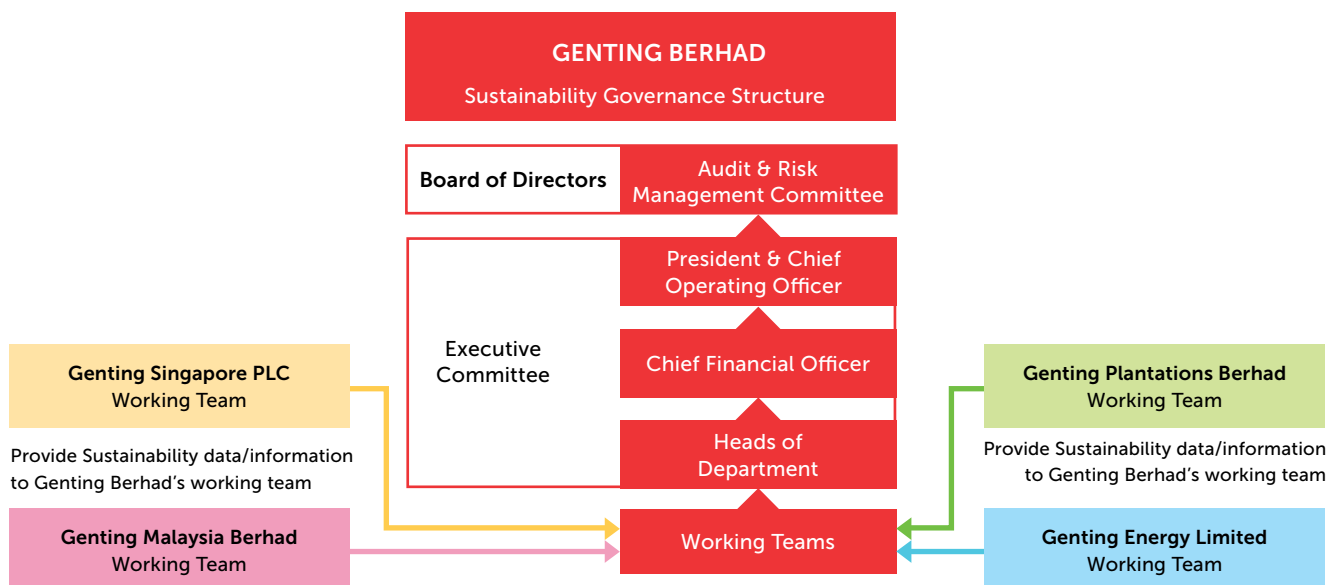
Upholding high standards of sustainability governance is vital to enable us to operate in an accountable and transparent manner with effective oversight of our operations. It gives accountability to our stakeholders on how we manage material economic, environmental and social matters within our organisation to translate our aspirations into action.



Board of Directors, Genting Berhad

BOARD OF DIRECTORS

Setting the tone from the top, the Board of Directors, as represented by the Audit & Risk Management Committee of Genting Berhad oversees the integration of sustainability reporting of the Company. The Audit & Risk Management Committee also reviews the Sustainability Report of the Company on a yearly basis, as part of the Annual Report of the Company for endorsement by the Board of Directors.



SUSTAINABILITY GOVERNANCE (CONT'D)**EXECUTIVE COMMITTEE**

Genting Berhad's Executive Committee is chaired by the President & Chief Operating Officer ("PCOO") of Genting Berhad and comprises the Company's Chief Financial Officer ("CFO") and other heads of departments, as well as the Chief Executive Officer of Genting Energy. The Executive Committee meets every month to review and make decisions on material issues and strategies pertaining to the Company, Genting Energy and its direct unlisted subsidiaries, including sustainability related matters.

The Sustainability Report of Genting Berhad is reviewed by the CFO, approved by the PCOO and thereafter reviewed by the Audit & Risk Management Committee.

GROUP EXECUTIVE COMMITTEE

The Genting Group Executive Committee comprises the Executive Committee members of Genting Berhad and the key subsidiaries. The Genting Group Executive Committee meeting is a monthly gathering of the PCOOs, CFOs and other representatives from Genting subsidiaries, who meet to share and discuss on material issues, strategies and group related matters. Decision-making is done collectively by all PCOOs on group-related matters principally to coordinate or achieve some consistency in actions, with each PCOO and relevant staff deciding for their own company's sustainability matters. The PCOO of Genting Berhad normally chairs the Genting Group Executive Committee meetings.

WORKING COMMITTEES

Each listed subsidiary has autonomy over the decision-making process within its own organisation, including the management of its sustainability matters.

Within its own sustainability governance structure, each listed subsidiary has its own Sustainability Working Team/ Sustainability Department to manage its sustainability initiatives and oversee the preparation of its sustainability report. The sustainability report and executive summary of each listed subsidiary is provided to Genting Berhad's Sustainability Working Committee to facilitate and prepare the sustainability report of Genting Berhad.

STAKEHOLDER ENGAGEMENT

At Genting Berhad and Genting Energy, we have and will continue to engage regularly with our stakeholders, to garner constructive feedbacks and gain better understanding of their interests and concerns about issues that could impact our businesses.

In our efforts to collect direct feedback, we are aware that not many external stakeholders are keen on using surveys as a form of engagement. They prefer to send emails, letters or meet in person to communicate their feedbacks, issues or concerns, if any. As such, the data collated from external stakeholders is limited. We will endeavour to improve on the data collation as our reporting journey progresses.

The stakeholders that we engage on a regular basis can be grouped into 7 main categories, namely government and regulators; investors (shareholders, equity analysts and potential investors); lenders (bankers, bondholders and rating agencies); employees; joint venture partners; suppliers and service providers and local communities.

Our Stakeholder Engagement

STAKEHOLDER	ENGAGEMENT METHODS	FREQUENCY	AREAS OF INTEREST	OUR GOALS
Government and Regulators	<ul style="list-style-type: none"> Official meetings and visits Consultative and statutory reporting Participation in industry events and seminars 	<ul style="list-style-type: none"> Ongoing 	<ul style="list-style-type: none"> Compliance with applicable laws and regulations Overall Economic, Environmental and Social impact of our organisation 	We continue to engage with government and regulatory bodies, providing regular updates through statutory reporting and responding to their queries. Our objective is full compliance with all applicable laws and regulations in order to maintain operating licences.
Investors (Shareholders, equity analysts & potential investors)	<ul style="list-style-type: none"> Shareholder General Meetings (AGMs) Annual Reports Analyst briefings One-on-one and small group meetings Corporate announcements Corporate website Investor relations team 	<ul style="list-style-type: none"> Annually Quarterly Ongoing 	<ul style="list-style-type: none"> Strong financial performance Sustainability reporting Shareholder value 	To maintain open and regular communications with investors, and provide regular updates on our business performance and strategies.
Lenders (Bankers, bondholders & rating agencies)	<ul style="list-style-type: none"> Regular communication, including responding to all due diligence and account relationship enquiries Submission of financial reports 	<ul style="list-style-type: none"> Ongoing 	<ul style="list-style-type: none"> Creditworthiness Timely repayment of loan principal and interest Fulfilment of loan covenants 	To build good working relationships with our lenders, protect our strong credit standing and ensure continuity of our operations. Keeping to clear terms, ensuring timely repayment and compliance with loan conditions are key priorities for us.
Employees	<ul style="list-style-type: none"> Annual appraisals Employee intranet portal Employee knowledge-sharing platforms Evening talks New employee induction programme Staff annual dinner 	<ul style="list-style-type: none"> Ongoing 	<ul style="list-style-type: none"> Employee development Remuneration Healthy and safe work environment Ethics and Code of Conducts Job satisfaction 	To create the best workplace with high performance culture, good employee welfare, open communication and career advancement based on meritocracy.

STAKEHOLDER ENGAGEMENT (CONT'D)

Our Stakeholder Engagement (Cont'd)

STAKEHOLDER	ENGAGEMENT METHODS	FREQUENCY	AREAS OF INTEREST	OUR GOALS
Joint Venture Partners	<ul style="list-style-type: none"> Regular meetings and dialogues 	<ul style="list-style-type: none"> Ongoing 	<ul style="list-style-type: none"> Achieve Joint Venture business objectives 	To forge strong strategic partnerships and advocate sustainability practices to achieve mutual business objectives and performance targets.
Suppliers and Service Providers	<ul style="list-style-type: none"> Supplier selection through pre-qualification and tendering process Briefings and meetings Relationship management 	<ul style="list-style-type: none"> Ongoing 	<ul style="list-style-type: none"> Fair and mutually agreeable contract terms Compliance with company policies and sustainability requirements Timely payments 	To drive sustainability practices across our supply chain.
Local Communities	<ul style="list-style-type: none"> Employee volunteerism Donations and other philanthropic contributions 	<ul style="list-style-type: none"> Ongoing 	<ul style="list-style-type: none"> Impact on community investments Creation of employment Better understanding of the environment and social impact of our contribution 	To support local communities in economic, environmental and social development.

REGULAR ENGAGEMENT WITH STAKEHOLDERS

At Genting Berhad, we announce all material information through Bursa Malaysia and this information is also made available on the corporate website to ensure all shareholders, investors, lenders, business partners and the general public are updated with the latest developments in a timely and consistent manner. Over 200 meetings were held with our lenders (bankers, bondholders and rating agencies) and investors in 2017.

Genting Berhad's Annual General Meeting ("AGM") is an important yearly forum for dialogue with shareholders. Shareholders are encouraged to participate in the proceedings and they have the opportunity to ask any relevant questions pertaining to the company's annual report, the resolutions being proposed and on the operations of the Group. Just like previous years, in 2017, we received a letter from the Minority Shareholders' Watchdog Group with a list of shareholder questions which were answered and disclosed to all shareholders at the AGM. We also received and answered a list of EES questions from an Asian-based fund manager in 2017. There were no questions raised by our shareholders with regards to our 2016 Sustainability Report. We received a letter of generally positive feedback from Bursa Malaysia pertaining to our first sustainability report when we were finalising our second Sustainability Report in early 2018.

Our corporate website at www.genting.com has a dedicated investor relations section where shareholders and other interested parties can find useful information relating to the latest financial results, announcements, annual report and other news.

The regular communications with stakeholders provided our senior management team with the necessary feedbacks in 2017 to internally conduct the materiality assessment process.

MATERIALITY ASSESSMENT PROCESS

Through regular engagement with our stakeholders, we are able to gather unbiased material feedbacks that help us to assess and prioritise our material topics.

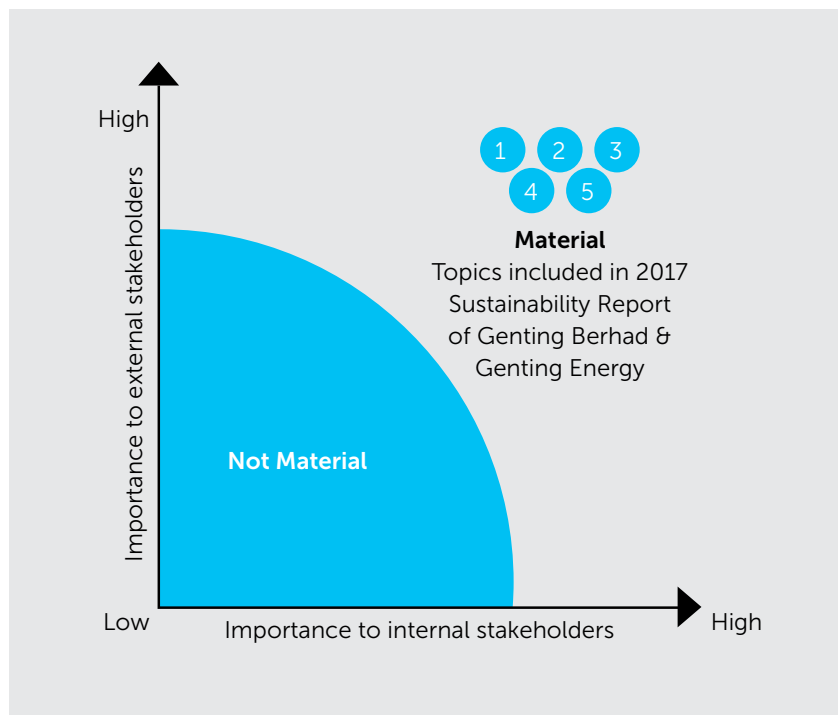
A materiality assessment was done internally to review the 5 Sustainability Pillars and material topics reported in the 2016 Sustainability Report, alongside feedbacks collected from various stakeholder engagements throughout 2017.

This assessment was coordinated by the sustainability working team of Genting Berhad, in which the data in 2017 was collated and where applicable, compared to the preceding year's data. The data included internal feedbacks from relevant heads of departments and contact persons from Genting Berhad and Genting Energy, who communicated with external stakeholders in 2017.

Under the guidance of the Genting Berhad's Executive Committee, these collated data and feedbacks in 2017 were internally assessed to determine if the material matters that formed the 5 Sustainability Pillars in 2016 remain valid in 2017. Following this assessment, the 5 Sustainability Pillars were updated and re-aligned in 2017 to provide a more balanced report with improved clarity.

The fifth sustainability pillar has been updated to "community care" instead of "stakeholder engagement and development" with corporate social responsibility as the material sustainability topic of this pillar. The other four sustainability pillars have been re-aligned with updates on their sustainability topics.

Materiality Matrix of Genting Berhad & Genting Energy in 2017



NO. 5 SUSTAINABILITY PILLARS

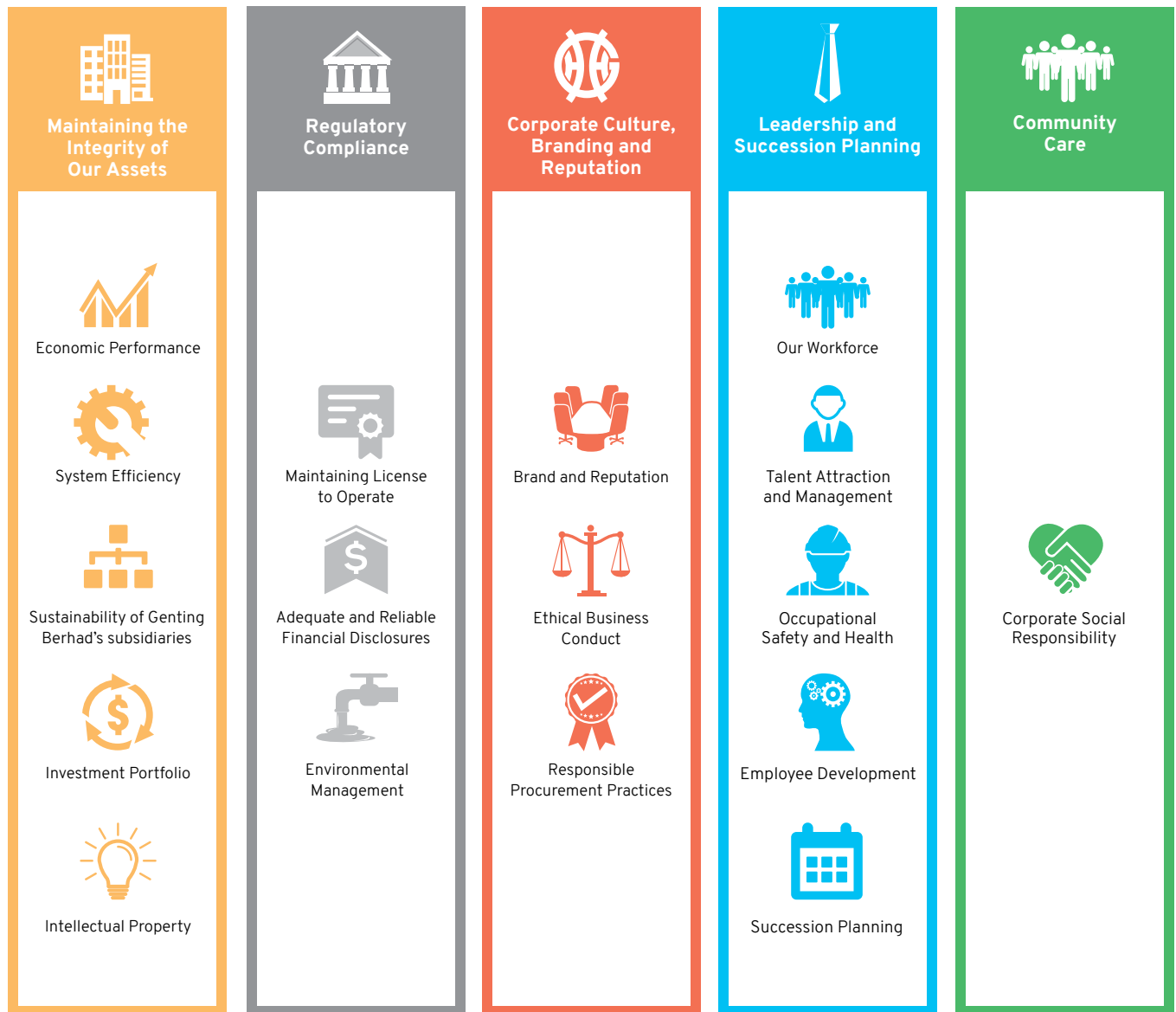
- 1 Maintaining the integrity of our assets
- 2 Regulatory compliance
- 3 Corporate culture, branding and reputation
- 4 Leadership and succession planning
- 5 Community care

OUR SUSTAINABILITY APPROACH

5 SUSTAINABILITY PILLARS

The 5 Sustainability Pillars, updated in 2017, support the overall sustainability direction of Genting Berhad and Genting Energy, with common core values and sustainability principles that transcend across the Genting Group.

5 Sustainability Pillars of Genting Berhad and Genting Energy in 2017



PART 1

OUR SUSTAINABILITY APPROACH

In addition to the 2017 assessment, we have referenced our material topics to GRI Standards 2016 and Bursa Malaysia's Sustainability Reporting Guide 2015 on EES for easier mapping, as shown in the table below.

2017 MATERIAL TOPICS

(Referencing to GRI Standards 2016 and Bursa Malaysia's Sustainability Reporting Guide 2015)

NO.	SUSTAINABILITY PILLAR	MATERIAL TOPICS	GRI STANDARDS 2016	BURSA MALAYSIA'S SUSTAINABILITY REPORTING GUIDE 2015 ON EES
1	MAINTAINING THE INTEGRITY OF OUR ASSETS	Economic performance	• Economic performance	• Economic
		System efficiency	• System efficiency	• Economic
		Sustainability of Genting Berhad's subsidiaries	• Economic performance	• Economic
		Investment portfolio of Genting Berhad	• Economic performance	• Economic
		Intellectual property of Genting Berhad	• Not identifiable under GRI as an aspect	• Economic
2	REGULATORY COMPLIANCE	Maintaining license to operate	• Compliance	• Economic
		Adequate and reliable financial disclosures	• Compliance	• Economic
		Environmental management	• Energy • Emissions • Effluents and waste • Water • Compliance	• Environment
3	CORPORATE CULTURE, BRANDING AND REPUTATION	Brand and reputation	• Not identifiable under GRI as an aspect	• Social – marketplace
		Ethical business conduct	• Anti-corruption	• Social – workplace
		Responsible procurement practices	• Supplier assessment for labour practices	• Social – marketplace
4	LEADERSHIP AND SUCCESSION PLANNING	Our workforce	• Employment	• Social – workplace
		Talent attraction and management	• Employment • Training and education	• Social – workplace
		Occupational safety and health	• Occupational safety and health	• Social – workplace
		Employee development	• Training and education	• Social – workplace
		Succession planning	• Not identifiable under GRI as an aspect	• Social – workplace
5	COMMUNITY CARE	Corporate social responsibility	• Local communities	• Social – marketplace

The inter-connection between economic, environmental, social and governance factors and corporate financial performance is becoming increasingly complex to determine in the current context. Our challenge therefore in sustaining high performance is to leverage on all key resources and assets today to ensure business sustainability for tomorrow.

The management approach of each of the 5 Sustainability Pillars and their material topics, is disclosed in the subsequent pages of this Report.

PART 1: OUR SUSTAINABILITY APPROACH - 5 SUSTAINABILITY PILLARS

PILLAR 1: MAINTAINING THE INTEGRITY OF OUR ASSETS

ECONOMIC PERFORMANCE

We are accountable to our investors for the management of our assets and capital. Measuring our economic and financial performance is vital for us to evaluate the effectiveness of our assets and capital management, and ensure that we are on track to achieve our financial goals. We strive to enhance our financial performance continuously to deliver value to our investors and stakeholders.

As Genting Berhad is an investment holding and management company, we measure economic performance based on the effectiveness of our assets and capital management.

Genting Berhad has a strong financial track record, with consistent growth in revenue and assets since its incorporation in 1968. In the last three years, the Group revenue grew by an annual average of 5.4%, registering a record high of RM20.0 billion in 2017. Group EBITDA has been consistently maintained at above RM6 billion since year 2010.

We aim to maintain our strong financials to achieve long term growth and profitability using a prudent asset and capital management approach.

The table below highlights our financial performance in 2017. More information on our financial performance is disclosed in Genting Berhad's Annual Report 2017 and available online at www.genting.com.

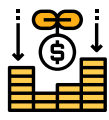
2017

Total Revenue



RM20.0
billion
2016: RM18.4 billion

EBITDA



RM7.1
billion
2016: RM6.1 billion

Total Assets



RM93.6
billion
2016: RM91.5 billion

Employee Wages and Benefits



RM4.6
billion
2016: 4.3 billion

Market Capitalisation



RM35.2[^]
billion
2016: 29.8 billion

Payments to providers of capital*



RM3.2
billion
2016: 2.0 billion

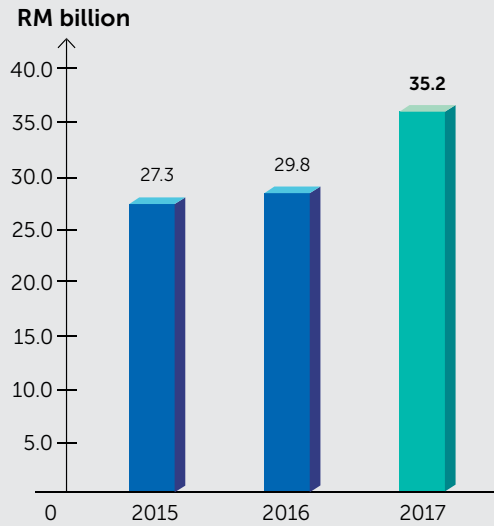
* Defined as debt & equity, interest & dividends

[^] As at 31 December 2017

PART 1: OUR SUSTAINABILITY APPROACH - 5 SUSTAINABILITY PILLARS

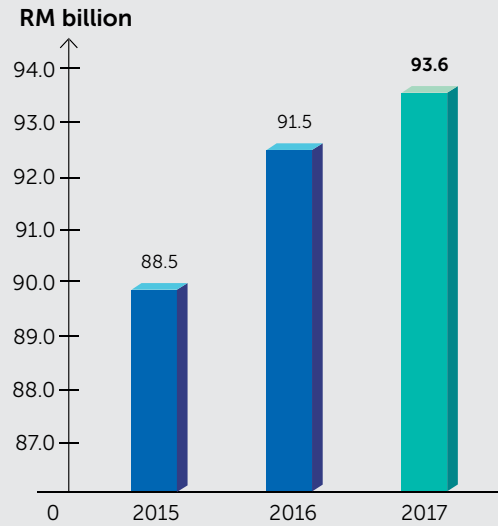
PILLAR 1: MAINTAINING THE INTEGRITY OF OUR ASSETS

MARKET CAPITALISATION [^]

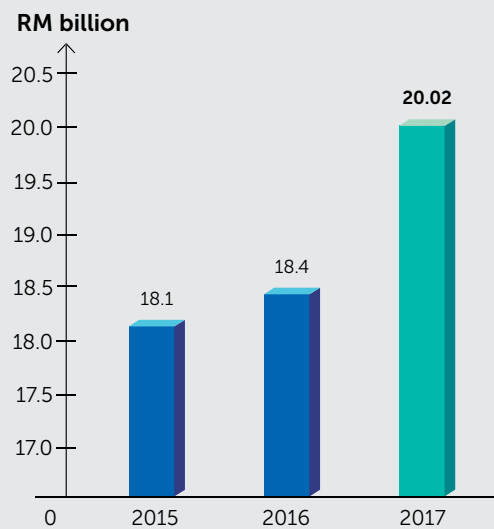


[^] As at 31 December 2017

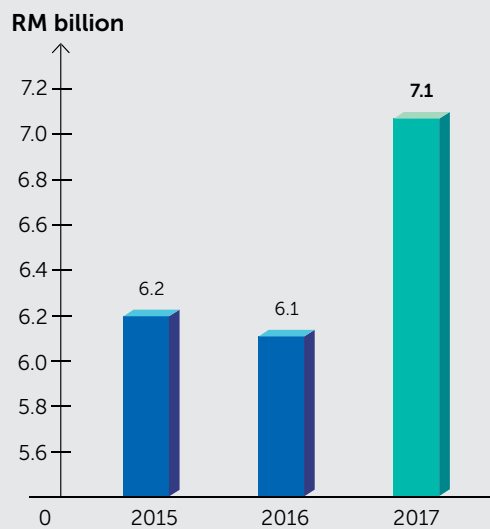
TOTAL ASSETS EMPLOYED



REVENUE



EBITDA



PILLAR 1: MAINTAINING THE INTEGRITY OF OUR ASSETS

SYSTEM EFFICIENCY

We strive to achieve the highest efficiency in our operating systems and technology to support our daily business activities across our Group.

At Genting Berhad, our IT resources provide daily support services to ensure our daily systems run smoothly and are risk-protected. They also ensure that the connectivity with our subsidiaries through emails, mobile and web-based communications are maintained and risk-protected at all times. Annual surveys were conducted to gather feedback from employee users, covering office automation tools, the effectiveness of IT systems or applications efficiency and effectiveness, IT personnel's competency in providing IT services and effectiveness of employee awareness on the topic of cybersecurity. The constructive feedbacks and suggestions have enabled our IT resources to improve and finetune business processes and upgrade specific IT facilities to provide quality and timely services. No major downtime or service interruption was reported in 2017.

In 2017, Genting Energy's 660MW³ supercritical coal-fired power plant in Banten, Indonesia ("Banten Power Plant") produced over 3,397 million kWh⁴ of electricity in Indonesia. Equipped with current supercritical technology, the plant has achieved more than 90% availability since the commencement of its commercial operations in March 2017. In recognition of the high efficiency achieved, Banten Power Plant was awarded by the Ministry of Energy and Mineral Resources of Indonesia as a recipient of the Indonesia Best Electricity Awards 2017 under the category of the Best Efficiency Power Plant.

In Gujarat, India, Genting Energy's wholly owned 91.8MW wind farm in Jangi village, Gujarat, India ("Jangi Wind Farm") produced 228 million kWh in 2017, an amount equivalent to the electricity consumption of more than 212,000⁵ residents in India for a year.

SUSTAINABILITY OF GENTING BERHAD'S SUBSIDIARIES

As Genting Berhad is an investment holding company, the sustainability of the principal subsidiaries' businesses is vital for growth and continuity. Our listed subsidiaries in the leisure & hospitality businesses, namely Genting Malaysia and Genting Singapore are the major contributors to the Group's financial performance.

In 2017, Genting Malaysia contributed 47% of group revenue and 32% of group assets, Genting Singapore contributed 37% of group revenue and 31% of group assets and Genting Plantations contributed 9% to both group revenue and group assets. Genting Energy, which contributed 7% of group revenue and 12% of group assets, is our unlisted principal subsidiary.

While each listed subsidiary operates independently and formulates its own corporate strategies, we continually engage with them to understand how their latest corporate strategies and business operations reinforce the overall strategies of the Group to achieve operational excellence and sustainable business practices.

³ MW refers to Megawatt

⁴ kWh refers to Kilowatt Hour

⁵ India's annual electricity consumption per capita for year 2015-16 amounted to 1,075 kWh. This was retrieved from "Executive Summary for Power Sector" (December 2017) issued by India's Central Electricity Authority (www.cea.nic.in/reports/monthly/executivesummary/2017/exe_summary-12.pdf).

PILLAR 1: MAINTAINING THE INTEGRITY OF OUR ASSETS

Group Corporate Structure

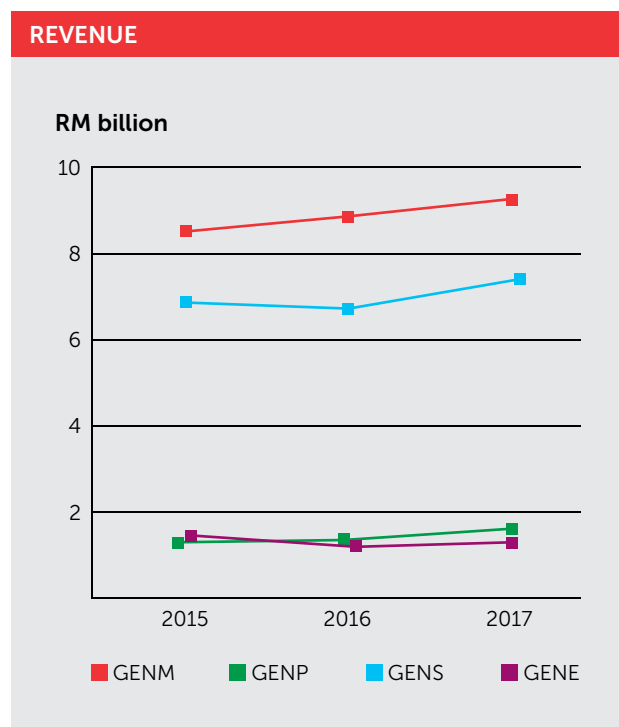
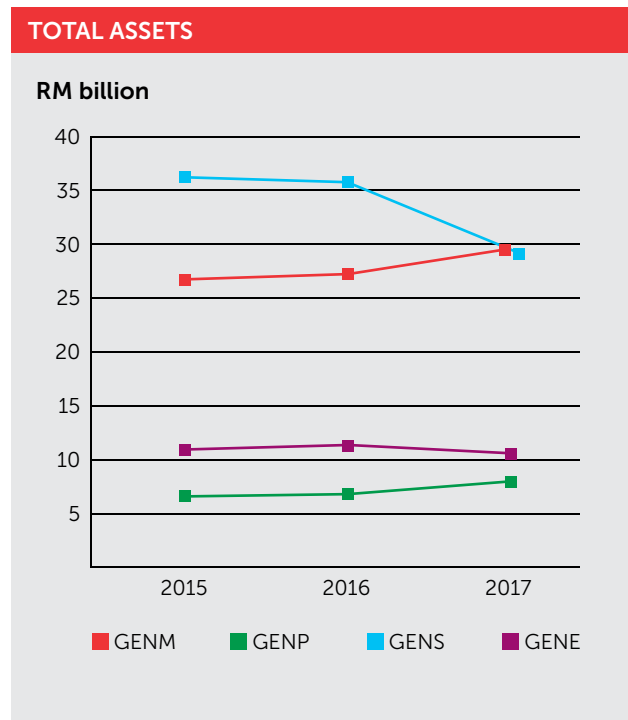
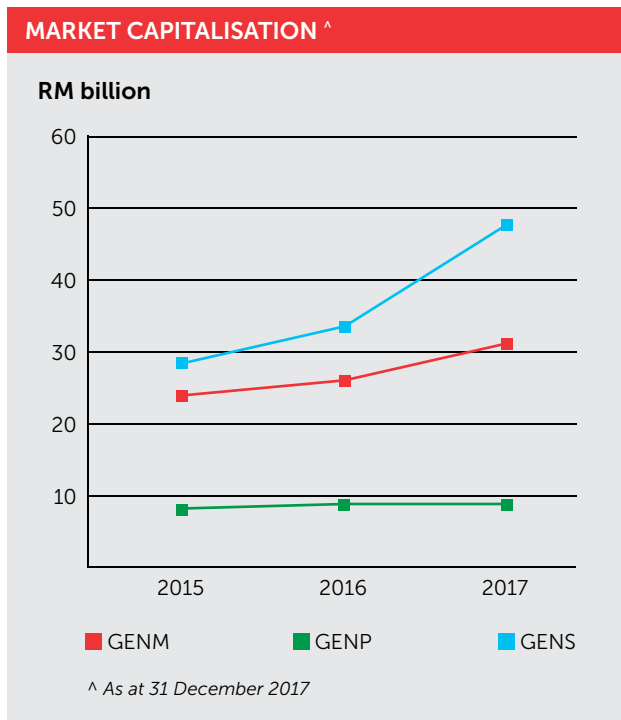


and its Principal Subsidiaries, Joint Ventures and Associate as at 14 March 2018



PART 1: OUR SUSTAINABILITY APPROACH - 5 SUSTAINABILITY PILLARS

PILLAR 1: MAINTAINING THE INTEGRITY OF OUR ASSETS



GENM: Genting Malaysia Berhad
GENP: Genting Plantations Berhad
GENS: Genting Singapore PLC
GENE: Genting Energy Limited

Part 2 of this Report highlights the sustainability summary and EES performances of Genting Berhad's three listed subsidiaries, namely Genting Singapore, Genting Malaysia and Genting Plantations.

PILLAR 1: MAINTAINING THE INTEGRITY OF OUR ASSETS

INVESTMENT PORTFOLIO OF GENTING BERHAD

Blending elements of sustainability and diversification into our business planning, decision-making and investments help us to better discern the environmental and societal risks that threaten not only our businesses but also the stability of the world we live in.

At Genting Berhad, we invest in companies with potential for long term sustainable growth. We adopt thematic sustainable investing into various social and environmental-related industries such as life sciences and renewable energy space, with the intention of generating positive impacts that can improve the quality of our products and mankind, alongside financial returns.

Our investment portfolio includes a number of life science and biotechnology companies that are at different levels of research and development ("R&D") stages.

We acknowledge that investments in any R&D can be riskier than other investments, as the success rate is uncertain and the gestation period to any breakthrough discovery can be long. Some companies may find it not economically viable to invest in R&D companies. Nevertheless, as a responsible corporation, we are committed to find new solutions to improve the quality of health of mankind and the world that we live in.

Our investments in biotechnology have enabled the Genting Plantations team to conduct research and development focused on increasing yield and productivity of oil palm. Through our life science investments such as TauRx Pharmaceuticals Limited, Genting TauRx Diagnostic Centre Sdn Bhd and Cortechs Lab, Inc., we aim to find new treatments for neuro-degenerative diseases such as dementia in general and Alzheimer's Disease in particular.

Our investment portfolio includes:



INTELLECTUAL PROPERTY OF GENTING BERHAD

At Genting Berhad, we recognise that our intellectual property ("IP") rights, in particular "RESORTS WORLD" and "GENTING" trademarks and brand names, are valuable company assets. Our IP rights support the continuation and growth of the various businesses of the Genting Group across the many jurisdictions which the Group and its affiliates operate in. Our brands are trusted by our customers.

We strive to protect our IP rights and use them effectively. We are firm in enforcing our IP rights and actions are taken against third parties who infringe on our IP rights in order to protect our brand value and reputation. We also respect third parties' IP rights. For 2017, there was no material litigation involving IP rights infringement.

PILLAR 2: REGULATORY COMPLIANCE

Complying with laws, rules and regulations and effective management of natural and human resources are elemental to our organisation. Going beyond compliance helps us to reduce costs, better manage risks and constantly create value for all our stakeholders.

MAINTAINING LICENSE TO OPERATE

We comply with all regulatory requirements to ensure business continuity. Failure to do so may result in the revocation of licences that are required to carry out our core business activities. This would undermine our ability to operate as a going concern, thereby lowering investors' confidence in our organisation.

Ensuring casino gaming regulatory compliance is a responsibility that we do not compromise on. Some jurisdictions also require licensing of our individual Board members and senior management and therefore, they have to be vigilant and knowledgeable at all times to ensure compliance with conditions imposed by regulators.

Our internal systems and processes help to track and monitor all applicable regulatory requirements. In addition, frequent engagement with regulators helps us to better understand these requirements. In the event that we face practical issues and concerns in meeting any requirements, these would also be highlighted and discussed with regulators to jointly find an appropriate solution. We did not incur any significant fines and non-monetary sanctions for non-compliance with laws and regulations in 2017.

ADEQUATE AND RELIABLE FINANCIAL DISCLOSURES

We aim to uphold the integrity in our financial reporting. Our board of directors have the responsibility to ensure that the quarterly reports, annual financial statements as well as the annual review of operations in the annual reports are presented in a manner which provides a balanced and comprehensive assessment of the Group's performance and prospects.

Our financials are disclosed in accordance to the Financial Reporting Standards, the Malaysian Accounting Standards Board Approved Accounting Standards in Malaysia for Entities Other Than Private Entities, which give a true and fair view of the state of affairs of the Group and Company at the end of the financial year and the cash flows of the Group and the Company for the financial year.

More information can be found in the Corporate Governance Overview Statement, as disclosed in the Annual Report 2017.

PILLAR 2: REGULATORY COMPLIANCE

ENVIRONMENTAL MANAGEMENT

The global energy regulatory landscape⁶ is directed towards efficient energy consumption and domestic energy security. In line with this, we strive to explore cleaner and more efficient ways to reduce our carbon footprint resulting from energy consumption. We are continuing our efforts through regular monitoring of energy usage of our operations and adopting energy efficient technologies in our operations, such as the supercritical technology in our latest power plant.

In this section, our reporting is on Genting Energy, as its power generation and oil & gas businesses naturally call for greater responsibility in managing the environmental impact from its operations. Genting Energy's environmental management is based on these key areas – energy consumption, carbon emissions, waste and effluents and greenhouse gases emissions.

Energy and Carbon Footprint

Genting Energy's wholly owned Jangi Wind Farm is the Group's first renewable project. As it does not consume any fuel to generate electricity, the Jangi Wind Farm is part of the Group's efforts to balance its power generation mix to include clean energy within its portfolio of power plants. To date, Jangi Wind Farm has generated over 1,365 GWh⁷ of electricity thereby contributing towards the Indian government's wind energy programme.

In 2017, Genting Energy consumed 34,536 TJ⁸ of energy from coal, natural gas and fuel; over 98.0% of which arose from coal consumption in Indonesia with the remaining proportion from natural gas and fuel in China and Indonesia. The carbon emission correlated to such direct energy consumption translated to 3.14⁹ million tonnes of CO₂ in 2017. The year-on-year increase in both the direct energy consumed and direct carbon emission coincided with the commencement of Banten Power Plant in March 2017. Our Indian operations are not disclosed in either *Figure A* or *Figure B* as the Jangi Wind Farm in India does not consume any fuel to generate electricity.

Figure A: Direct Energy Consumption

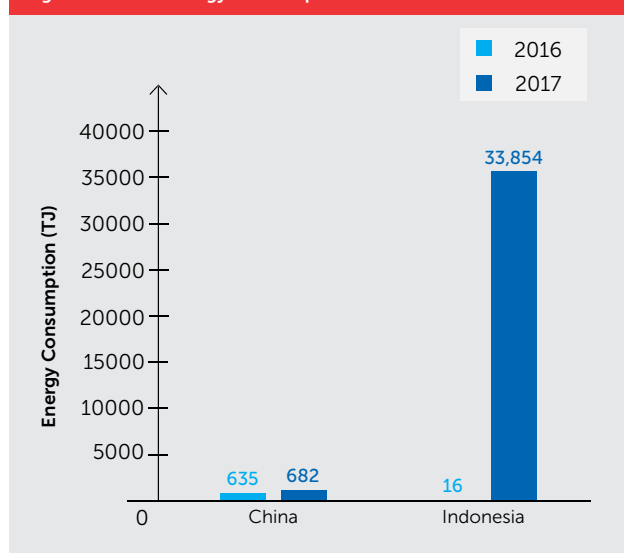
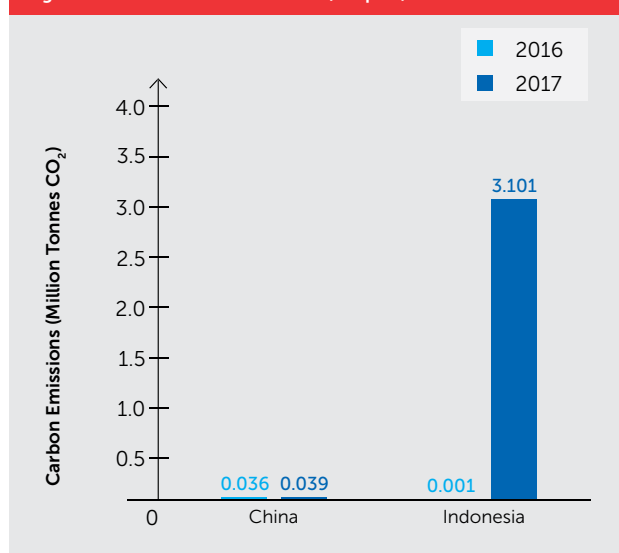


Figure B: Direct Carbon Emissions (Scope 1)



⁶ The energy and emissions policies and regulations include Malaysia's Energy Commission Act (2001), Malaysia's Efficient Management of Electrical Energy Regulations (2008), Indonesia's Law No.30 (2007) and National Energy Policy (Government Regulation No. 79/2014), India's Electricity Act (2003), China's 13th Five-year Plan (2016-2020).

⁷ GWh refers to Gigawatt Hour

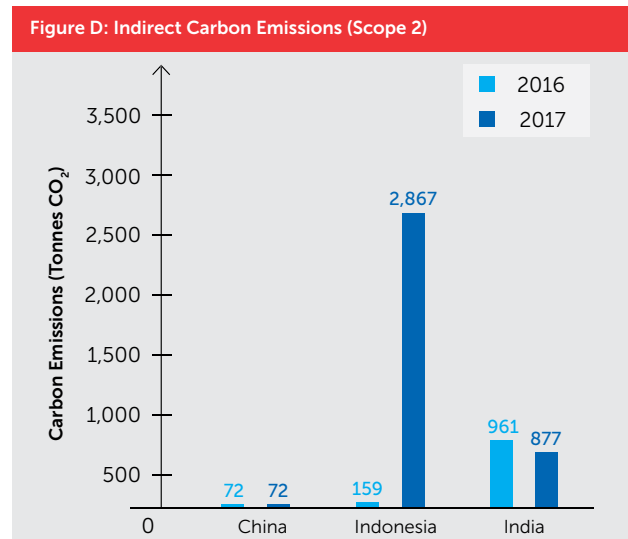
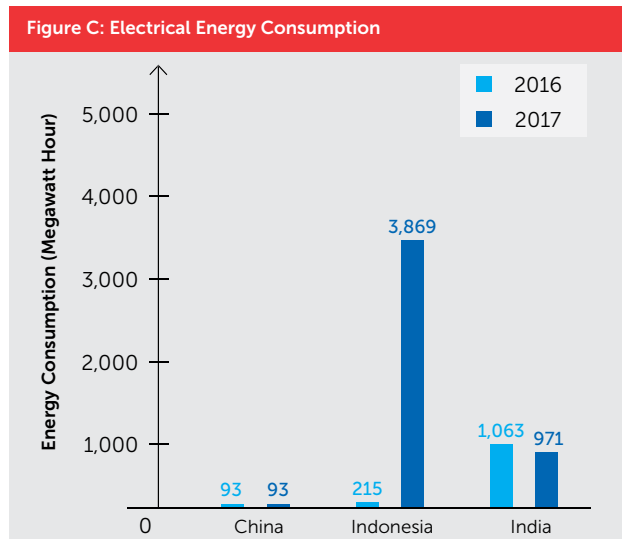
⁸ TJ refers to Terajoule

⁹ The emission factor for Banten Power Plant is based on Indonesian Environmental Affairs and Forestry Regulation for business emissions whereas the other emission factors are based on IPCC Guidelines for National Greenhouse Gas Inventories (2006).

PART 1: OUR SUSTAINABILITY APPROACH - 5 SUSTAINABILITY PILLARS

PILLAR 2: REGULATORY COMPLIANCE

As detailed in *Figure C* and *Figure D*, the overall electrical energy consumption and the resulting carbon emission increased in 2017 as compared to 2016. This was mainly attributable to the electrical energy consumed during planned outage of the newly commenced Banten Power Plant. As for the China and India operations, the electrical energy consumption in 2017 was consistent with 2016.



Waste and Effluents

Waste management is an indispensable element of effective resource stewardship. In 2017, Genting Energy generated 46,811 tonnes of waste compared to 5,429 tonnes of waste in 2016. Nearly all of the increase was from industrial waste generated by the Banten Power Plant. Though categorised as hazardous, such industrial waste are handled by authorised vendors for proper disposal or subsequent usage. Non-hazardous wastes are reused or recycled where possible.

The increase was slightly mitigated by a drop in the solid waste from 5,409 tonnes in 2016 to 74 tonnes in 2017 in China's operations as there were no drilling activities in 2017.

In addition, Genting Energy generated 686.7 million m³ of wastewater effluents in 2017. The wastewater effluents were largely attributed to the Banten Power Plant which draws seawater for its operations. All the effluents were treated to meet highest applicable regulatory requirements in the respective countries of operation prior to their discharge.

Greenhouse Gases Emissions

We are committed to comply with the highest standards on what we may release to the environment in the form of gas emissions. We aim to reduce emissions per unit of electricity that we produce by introducing and investing in highly efficient technology.

The newly commissioned Banten Power Plant uses supercritical technology designed with priorities on operational efficiency and emissions reduction. Supercritical technology is more efficient in using less coal to produce each megawatt-hour of power and emitting less greenhouse gases such as Nitrogen Oxides (NO₂), Sulphur Dioxide (SO₂) and particulate matter. Furthermore, the Banten Power Plant which is fitted with clean coal technology, is currently operating well within the Indonesia's regulatory limits of gas emissions.

PILLAR 3: CORPORATE CULTURE, BRANDING AND REPUTATION

For over half a century, our Genting brand has continued to grow globally. With every milestone that we reach, our roots grow deeper and our presence is further established. Maintaining a consistent brand image across all our businesses is integral for us to enter new industries and thrive in those we are already growing in.

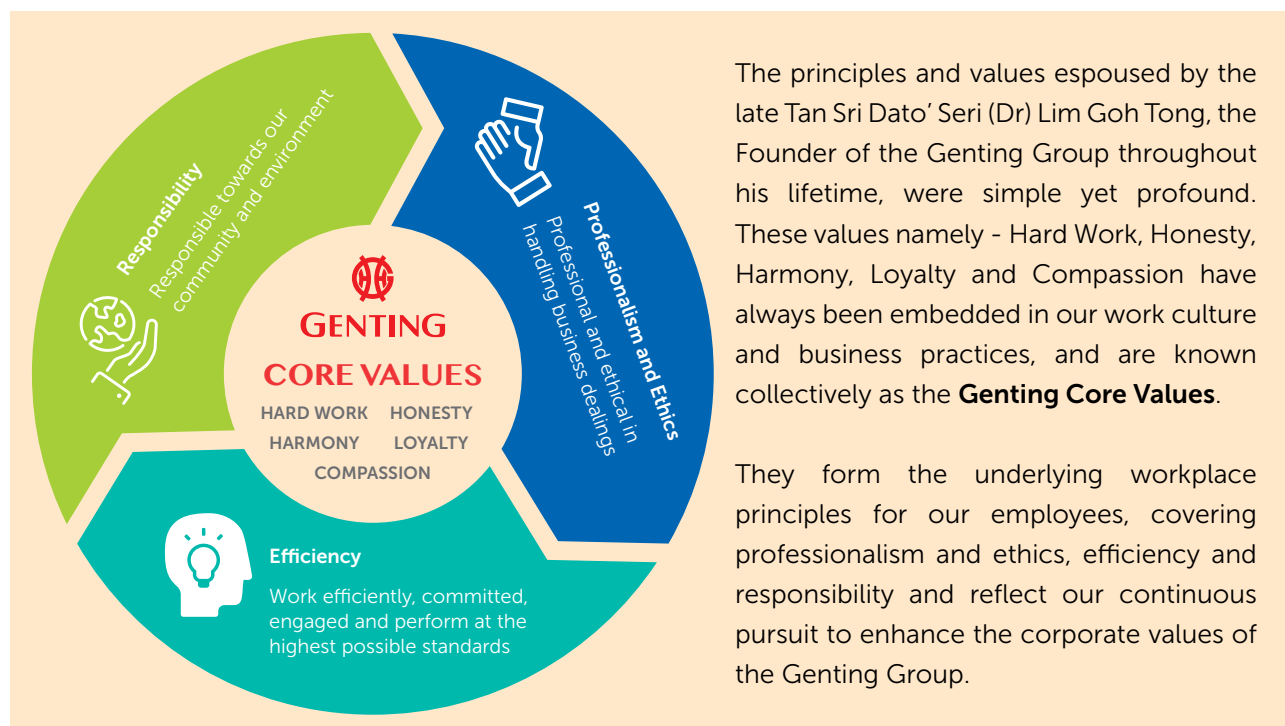
BRAND AND REPUTATION

Our identity is entrenched in various brands¹⁰ that we carry. Henceforth, it is imperative that we protect our brands at all times. While marketing efforts are done by respective operating teams to serve their branding objectives, a consistent corporate brand image is encouraged across all Genting entities. Additionally, all our trademarks and IP¹¹ are safeguarded at Genting Berhad. Our Genting brand is one of the most recognisable brands in the region, and among Malaysia's top brands¹².

Our reputation remains one of our greatest attributes and we value constructive feedbacks to enable us to enhance our brand reputation. We maintain open and regular communications with our regulators and the professional investment community through periodic briefings, face-to-face meetings, conference calls and site visits.

As transparency and accountability are the cornerstones of effective stakeholder engagement, we endeavour to disclose all material corporate information through the appropriate channels in a timely, accurate and complete manner. Our annual general meeting is a useful and interactive forum for direct engagement with shareholders.

ETHICAL BUSINESS CONDUCT



¹⁰ These brands include "Resorts World", "Maxims", "Crockfords" and "Genting Club".

¹¹ See more in "Maintaining the Integrity of Our Assets" section.

¹² Genting Berhad was ranked 2nd in "Top 100 Malaysia Brands" by Brand Finance and "Top 5 Best Managed Companies" and "Top 10 Best at Corporate Social Responsibility" in Malaysia by Financial Asia in 2016.

PILLAR 3: CORPORATE CULTURE, BRANDING AND REPUTATION

Ethical business conduct is of great importance to us in remaining true to our roots and values. Our policies set out in the Code of Conduct and Code of Ethics combat corruption and reinforce our commitment to the vision and values of the Genting Group. Genting Group has a group-wide Whistleblower Policy. The Policy sets out procedures which enables employees, directors, contractors, consultants and vendors to raise concerns regarding actual or suspected unethical, unlawful, illegal, wrongful or other improper conduct and also sets out the process for managing any action, intimidation or harassment against a whistleblower.

We communicate and institutionalise these Codes to every new and current employee to ensure they uphold and align themselves with our ethical standards. We have a 'zero-tolerance' policy for corruption and breaches of our Code of Conduct. There are programmes, processes and systems in place to promote and monitor compliance. In 2017, there were no confirmed incidents of corruption or breaches of our Code of Conduct.

Genting Berhad has a committee known as the Whistleblower Committee ("WBC"), comprising the PCOO of Genting Berhad, the CFO of Genting Berhad and the CEO of Genting Energy. The Secretariat of the WBC is the Legal Department of Genting Berhad.

A complaint may be made in several ways:

- ▶ By completing the forms and submitting the completed forms in a sealed envelope marked "Private & Confidential" to the Secretariat of the WBC;
- ▶ By making a complaint to the head of department;
- ▶ By making a complaint directly to any WBC member or the Secretariat; or
- ▶ By sending an email to whistle@genting.com.

All matters discussed during investigations are kept confidential. There were zero reported cases through the whistleblowing channel in 2017.

RESPONSIBLE PROCUREMENT PRACTICES

Our procurement systems and processes ensure that we uphold responsible procurement practices. Our initiatives start right at the supplier selection process, where various sustainability considerations including fair labour practices and safety requirements are embedded into our terms and conditions.

Ensuring that our supplies and services are ethically sourced is of paramount importance. The suppliers we work with must meet standards of ethics and business integrity on both social and environmental criteria. Our procurement resources prioritise minimising such risks in the supply chain and encourage our business partners to make continuous improvement towards sustainable business conduct.

PILLAR 4: LEADERSHIP AND SUCCESSION PLANNING

People are our most valuable resource and they are at the heart of everything we do. Our ultimate success and achievements are a result of their high-performance and commitment. As an equal opportunity employer that embraces diversity in the workplace, we strive to maintain an inclusive work culture that supports diverse talent to contribute positively to the growth and productivity in line with Genting's vision and mission.

OUR WORKFORCE

Employees form an integral part of the Genting Group and we remain committed to human resource development. The Genting Group provided full time employment to over 55,000 people¹³ of diverse nationalities across the world with 27% Malaysians¹⁴ and the remaining 73% from other countries including but not limited to Singapore, Indonesia, China, United Kingdom, United States of America and Bahamas. The male to female employee ratios is 66:34 with age below 30 (28%), between 30 to 55 (67%) and above 55 (5%).

The jobs generated by the Group increased by overall average of 10% in 2017, due mainly to the expansion of operating teams in Genting Malaysia and Genting Plantations.

Genting Berhad has 174 employees and Genting Energy has 1,013 employees in 2017. The combined number of employees in 2017 was 1,187, which was 2% lower compared to 2016, due mainly to natural attrition of employees. All of Genting Berhad's employees are based in the corporate head offices in Wisma Genting, Malaysia. All of its senior management are Malaysians. For Genting Energy, 95% of its employees are based in operating units in Indonesia, India and China. The employee data disclosed in 2016 has been restated to be comparable to 2017.



¹³ Full-time employees from Genting Berhad, Genting Malaysia, Genting Singapore, Genting Plantations and Genting Energy as at 31 December 2017.

¹⁴ Malaysians comprised Malays (42%), Chinese (43%), Indians (9%) and Others (6%) as at 31 December 2017.

PILLAR 4: LEADERSHIP AND SUCCESSION PLANNING

Fair Employment Practices

At Genting Group, we see diversity as a competitive advantage for our organisation. We strive to create a workplace where people from diverse ethnicities and cultures, with multiple talents and passion, come together to work successfully as a team.

As stated in our Code of Conduct, we prohibit all forms of discrimination in the workplace – every individual has an equal right and voice to make a difference. Fair treatment and equitable opportunities are given to all employees regardless of their background.

In our efforts to establish fairness in the workplace, our employees can voice their grievances through multiple communication channels. Our Human Resource team closely monitors any concerns and will address them jointly with the respective Supervisors and Heads of Departments, which may include disciplinary actions within the framework of local laws and practices, if necessary.

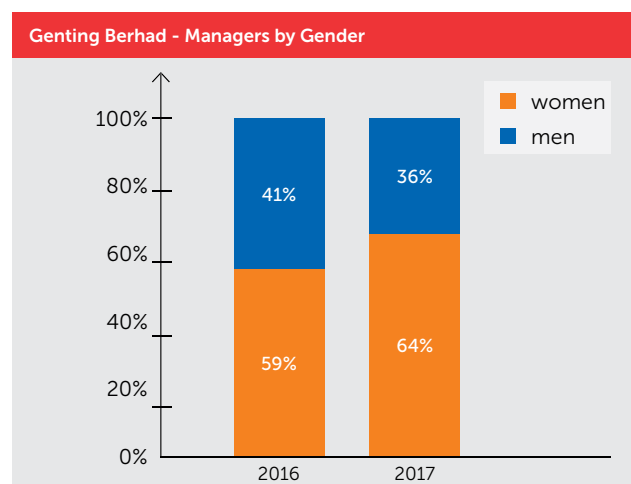
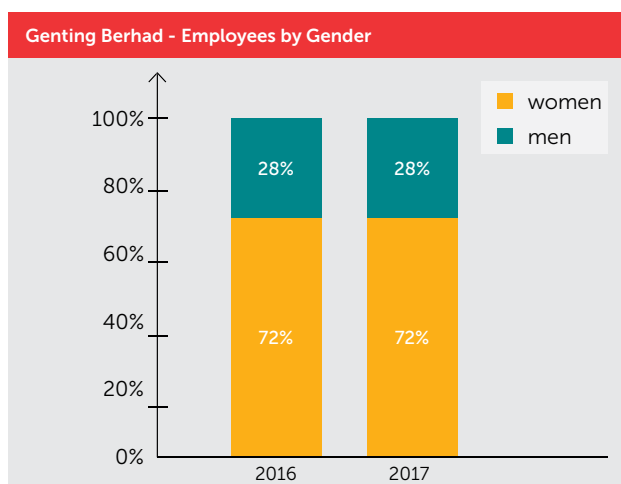
TALENT ATTRACTION AND MANAGEMENT

At Genting Berhad and Genting Energy, emphasis is placed on attracting and recruiting the best talents to run our organisation. Subsequently, retaining them and positioning them to succeed in our organisation are equally, if not more, important. We strive to engage and retain our people, and are constantly introducing initiatives and activities to boost staff morale around positive work energy. This philosophy allows us to nurture a culture that empowers our talent, encourages engagement and builds a pipeline of high-performing future leaders.

Gender Diversity

The Genting Group strongly believes in the professional development of all employees, both female and male. Women of all levels should enjoy equality in the workplace.

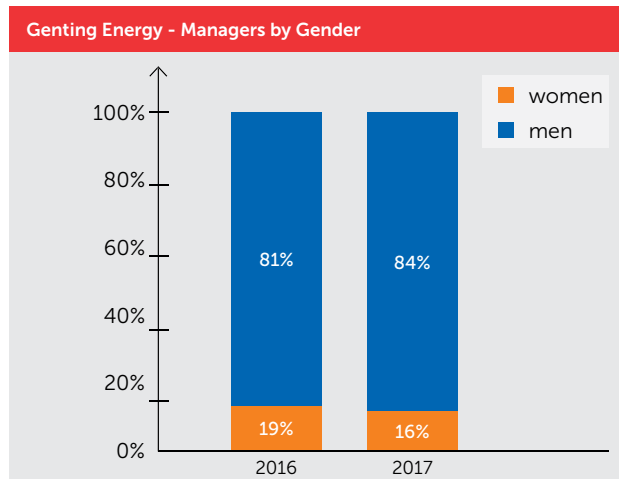
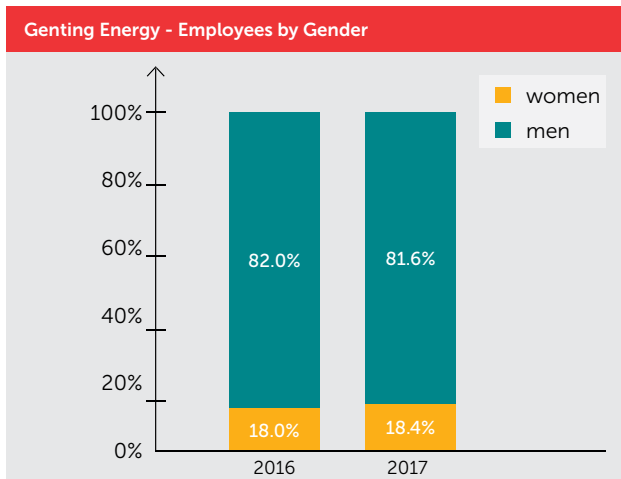
At Genting Berhad, a female director was appointed in 2017, bringing up the female gender composition from zero to 12.5%. Women comprised 72% of Genting Berhad's employees and 64% of its management team in 2017. As women managers formed 59% of the management team in 2016, there was an increase in the proportion of women managers in Genting Berhad in 2017.



PART 1: OUR SUSTAINABILITY APPROACH - 5 SUSTAINABILITY PILLARS

PILLAR 4: LEADERSHIP AND SUCCESSION PLANNING

At Genting Energy, women comprised 18.4% of its employees and 16% of its management team in 2017, in line with the power generation and oil & gas operations, which are generally “male-dominated industries”.



The employee turnover rate based on the combined number of employees of Genting Berhad and Genting Energy, averaged at 11% in 2017. In 2016, the turnover rate was based on Genting Berhad's employees only. The re-stated turnover rate in 2016 for comparative purpose was at 7.8%. The marginal increase was mainly due to the retirement of some senior executives. Our management team will monitor this trend closely with respective Human Resource teams to plan more structured succession programmes for retiring employees and to introduce more employee engagement programmes in 2018.

The employee hiring rate based on the combined number of employees of Genting Berhad and Genting Energy, averaged 23% in 2017. The re-stated hiring rate in 2016 for comparative purpose was at 19.5%. The higher hiring rate in 2017 reflected the growing number of new employees joining Genting Berhad and Genting Energy.



Employee Turnover Rate:

11% in 2017
(2016: 7.8%)



Employee Hiring Rate:

23% in 2017
(2016: 19.5%)

Benefits

The Genting Group offers comprehensive and competitive benefit programmes to attract and retain talents. Regular assessments are conducted on the adequacy of our benefits on a country-specific basis and the value delivered is compared with that of the industry. Benefits differ by employment category and by country and they include health care and insurance, disability and invalidity coverage, parental leave, retirement gratuity and others.

Recruiting The Millennials

As the millennial generation grows in the workforce, we understand the need to develop new engagement models to bridge the generational differences. 57% of new employees hired by Genting Berhad and Genting Energy in 2017, are millennials. We believe millennials are a dynamic generation of workers and those with the suitable skill sets will be in high demand. To target this age group, we have established internships, scholarships and other tailored outreach programmes like the Genting Career Facebook page.

PART 1: OUR SUSTAINABILITY APPROACH - 5 SUSTAINABILITY PILLARS

PILLAR 4: LEADERSHIP AND SUCCESSION PLANNING

In addition, the Universiti Malaya - Tan Sri (Dr) Lim Goh Tong Endowment Fund, which was established by Genting Berhad in 2009 with a seed capital of RM1 million, has benefitted over 2,500 students from the university's Faculty of Business & Accountancy, by providing sustainable funding every year to sponsor scholarships, international student exchanges, overseas study trips and other educational programmes.

OCCUPATIONAL SAFETY AND HEALTH

The Genting Group advocates a workplace culture that emphasises on the importance of Occupational, Safety and Health ("OSH") in the daily operations with focus on aligning to industry's best practices. This is achieved through a combination of risk assessment, identification of occupational hazards, safety trainings, development and communication of OSH policies, as well as effective implementation of OSH standard operating procedures ("SOP"). More importantly, open dialogues with employees are inculcated to instil a sense of responsibility for their own safety and that of others.

Employee Wellness

Having a healthy mind and body reduces the risk of accidents due to inattention and lack of focus. In addition to providing a panel of clinic doctors to all executives and executive medical health checks, hospitalisation and other health benefits to senior executives, the Group also spend considerable resources to educate them on healthy nutritional habits. For example, in 2017, a series of Health & Wellness talks were held by Genting Berhad at its corporate head office in Wisma Genting to promote knowledge sharing and encourage a healthy lifestyle among employees.

There was zero workplace fatality recorded by Genting Berhad and Genting Energy in the past 3 years.

ZERO workplace fatality
in the past 3 years

Genting Energy's China joint venture operation recorded a single non-fatal injury incident in 2017. Appropriate steps were taken following thorough investigation to prevent similar incidents within the Genting Energy group. In 2018, the target for Genting Energy remains zero reportable serious work-injury related incident.



Tai Chi practice session for employees

PILLAR 4: LEADERSHIP AND SUCCESSION PLANNING

EMPLOYEE DEVELOPMENT

Employees play pivotal roles in advancing the Genting Group's businesses with the unique and valuable skill sets that they bring. To that end, we invest in their personal development and constantly encourage them to harness their potential to the fullest.

Engaging our Employees

Our Group consistently engage with its employees and empower the management to interact with their teams openly and judiciously. Good employee relations are critical in maintaining employee motivation and fulfilment of their needs. We do this in a myriad of ways – from departmental festivities and celebrations to evening talks and dinners – we are constantly coming up with new initiatives to foster valuable relationships with our people.

Education & Training

At the Genting Group, we champion the idea of continuous learning for our employees to broaden their knowledge, skills and competencies for their current and future roles. Our Group is committed to providing in-house and cross-functional training, and in giving opportunities to our employees to achieve accredited work related certifications and attend other external programmes.

The training hours in 2017 have been re-classified to cover only formal or certified training courses undertaken by employees of Genting Berhad and Genting Energy. Each employee spent an average of 13 hours in various formal training programmes in 2017.

Career Advancement

We encourage employees and their superiors to have regular conversations about their work performance. Our performance review takes place on a yearly cycle for all employees. This enables our employees to identify their performance gaps and development needs. Managers are not only responsible for coaching their people to succeed in their current positions, but also to help them grow towards their future aspirations.

SUCCESSION PLANNING

We recognise that a systematic approach is necessary in ensuring leadership continuity. Hence, we constantly strengthen our performance management system, engaging our high-performing employees to set stretched key performance indicators ("KPIs") and assume bigger roles and responsibilities. Career development planning based on employees' development needs and the input of their superiors are also important for us to identify and consider our future leaders.

For instance, we have enhanced the performance management system with department performance matrix as a guide for heads of departments and line managers to set individual KPIs for their employees and included career planning section to facilitate proper development plans for the employees. We also continuously review our succession planning strategy to identify and develop high potentials to ensure sufficient talent pool for future succession and leadership needs.

PILLAR 5: COMMUNITY CARE

CORPORATE SOCIAL RESPONSIBILITY

The Genting Group seeks to build mutually beneficial relationships with the communities where we operate and with the society at large through active engagement. Our Corporate Social Responsibility ("CSR") or community philanthropy activities have always been an integral part of enhancing our corporate values for the betterment of society.

Our Group contributes regularly in cash and in-kind to various charities, foundations and sectors of the community to support the underprivileged and the less fortunate, reaching out to different sectors of the community irrespective of race creed or religion. Over 120,000 people benefited from our Group CSR activities in 2017.

The CSR activities of our listed subsidiaries, namely Genting Singapore, Genting Malaysia and Genting Plantations are detailed in their sustainability reports, which are available on their respective corporate websites. The CSR activities of Genting Berhad and Genting Energy in 2017 are summarised in the table below.

CSR Activities in 2017 – Genting Berhad and Genting Energy

BURSA BULL CHARGE RUN 2017	<ul style="list-style-type: none"> Genting Berhad employees took part in this annual charitable run organised by Bursa Malaysia to raise funds for Yayasan Bursa Malaysia (Bursa Malaysia Foundation). A total of RM28,000 was contributed by Genting to support the local underprivileged community in Malaysia.
UNIVERSITI MALAYA - TAN SRI (DR) LIM GOH TONG ENDOWMENT FUND	<ul style="list-style-type: none"> Since 2009, the establishment of Universiti Malaya-Tan Sri (Dr) Lim Goh Tong Endowment Fund by Genting Berhad and Universiti Malaya has provided annual funding to students from the Faculty of Business & Accountancy on scholarships and sponsorships for international educational and research-based programmes. A total of RM60,000 from the endowment fund's dividend income was used in 2017 to sponsor a group study trip to Indonesia and student exchange programmes to Japan, Hong Kong and South Korea, benefitting 30 students.
QUARTERLY BLOOD DONATION	<ul style="list-style-type: none"> Over 100 employees from Genting Berhad and Genting Energy corporate offices participated in blood donation drives held quarterly in Wisma Genting. In 2017, 53 of Genting Energy's employees participated in blood donation drives to replenish the local community blood supply for Teluk Bintuni Hospital in West Papua and Red Cross Society in Cilegon City, Java, Indonesia. Each pint of donated blood collected could potentially save up to 3 lives.
COMMUNITY OUTREACH	<ul style="list-style-type: none"> Sponsored local community activities such as commemoration of religious festivities, National Day celebrations, Mount Agung Eruption Disaster Relief, sports, local culture and mass circumcision activities in Indonesia. Benefitted about 3,500 villagers around Genting Energy's operations.
SCHOOLS (COMPUTERS)	<ul style="list-style-type: none"> Sponsored 10 sets of computers to schools around Banten area and benefitting over 1,122 students a year.
OIL & GAS GENERAL LECTURE	<ul style="list-style-type: none"> Educating the local university students and community through lecturing in several universities in Sorong, Manokwari and Jayapura in Indonesia on the subject of oil & gas exploration activities. Benefitted over 175 students and faculty members.



SUSTAINABILITY SUMMARY **PART 2**

- **Genting Singapore PLC**
- **Genting Malaysia Berhad**
- **Genting Plantations Berhad**

GENTING SINGAPORE PLC

SUSTAINABILITY SUMMARY



PART 2

SUSTAINABILITY SUMMARY

GENTING SINGAPORE PLC

ABOUT GENTING SINGAPORE

Genting Singapore is a renowned worldwide brand leader in sustainable integrated resort development, widely recognised for its award-winning flagship project Resorts World Sentosa. Genting Singapore is one of the largest companies in Singapore listed on the Mainboard of Singapore Exchange ("SGX"), and a constituent stock of the Financial Times Stock Exchange 100 Index ("FTSE") Straits Times Index, as well as the SGX Sustainability Leaders Enhanced Index and Sustainability Leaders Index. Through its commitment to sustainable development, Genting Singapore aims to develop world-class integrated resorts that transform destinations, create jobs and re-invest in local economies.



ABOUT RESORTS WORLD SENTOSA

WORLD-CLASS ATTRACTIONS

Resorts World Sentosa is home to Southeast Asia's first and only Universal Studios theme park, S.E.A. Aquarium, Adventure Cove Waterpark, Dolphin Island and the newly refurbished Maritime Experiential Museum.

BEST INTEGRATED RESORT

Resorts World Sentosa has seven hotels with more than 2,000 rooms and has been named the "Best Integrated Resort" since 2011 at the TTG Travel Awards which recognises the best of Asia Pacific's travel industry.

MICHELIN-STARRED RESTAURANTS

Pampering guests with 50 F&B outlets which include Michelin-starred and award-winning celebrity chef restaurants. Resorts World Sentosa is the first integrated resort to achieve the most number of Michelin stars under one dining destination and remains as the single destination in Singapore with the most number of Michelin stars (six).

15,000 M² GAMING SPACE

A venue providing guests with a holistic entertainment experience through a variety of treats.

MEETINGS AND EVENTS

Green Mark Platinum meeting facilities for up to 35,000 delegates including Asia's largest column-free ballroom which can accommodate 6,500 guests.

ENTERTAINMENT

Spectacular shows and events ranging from original productions, concerts to public shows.

RELAXATION

ESPA's award-winning flagship spa in Asia.

RETAIL

A diverse mix of luxury brands with themed retail options including the newly opened Hello Kitty Studio store at Universal Studios Singapore.

SUSTAINABILITY21 STRATEGY

In order to achieve brand leadership as a world-class sustainable integrated resort, Genting Singapore analysed its operations across the value chain and identified key Environment, Social and Governance ("ESG") risks and opportunities. Four of these key ESG risks and their potential impacts were studied to gain a comprehensive overview of mitigation approaches and how to turn them into opportunities.

Sustainability Risks and Opportunities

WHAT IS OUR KEY ESG RISK?	WHERE ARE THE ESG OPPORTUNITIES?
1. PUBLIC HEALTH HAZARDS	
Health hazards can arise from seasonal haze, mosquito-borne diseases and flu pandemics, which may lead to a fall in visitor numbers.	In staying ahead in the MARKETPLACE through achieving high standards of not just safety but business conduct. <i>(More details can be found in "Guest Safety and Health" and "Workplace Safety and Health" sections of Genting Singapore's Sustainability Report 2017.)</i>
2. HEALTH AND SAFETY OF MARINE ANIMALS	
Marine animals in our care might be exposed to disease outbreaks and this has regulatory and social implications to our business.	In conserving and protecting our ENVIRONMENT by providing a healthy and comfortable living condition for all marine animals under our care. <i>(More details can be found in "Biodiversity" section of Genting Singapore's Sustainability Report 2017.)</i>
3. SAFETY OF GUESTS AND TEAM MEMBERS	
Accidents that might occur from the use of our facilities.	In creating safe and enjoyable environment for PEOPLE to work and play in. <i>(More details can be found in "Emergency Preparedness" and "Workplace Safety and Health" sections of Genting Singapore's Sustainability Report 2017.)</i>
4. PROBLEM GAMBLING	
Societal harm might arise from problem gambling at our casino premises and such incidents might lead to sanctions from authorities and reputational damages.	In preventing problem gambling through exercising suitable controls and programmes within our premises to contribute to our responsibility to the COMMUNITY . <i>(More details can be found in "Compliance" and "Responsible Gaming" sections of Genting Singapore's Sustainability Report 2017.)</i>

In response to the key ESG risks identified, Genting Singapore has developed Sustainability21 Strategy in 2016, which comprises four main pillars. Genting Singapore's five-year Sustainability21 Strategy framework is also in line with national and international commitments and serves as the roadmap on how Genting Singapore operates and runs its business. While maintaining the performance in areas which it has excelled in, Genting Singapore's strategy also aims to set target and action plans for improvement to bring the company closer to achieving sustainable growth by 2020.

SUSTAINABILITY21 STRATEGY (CONT'D)

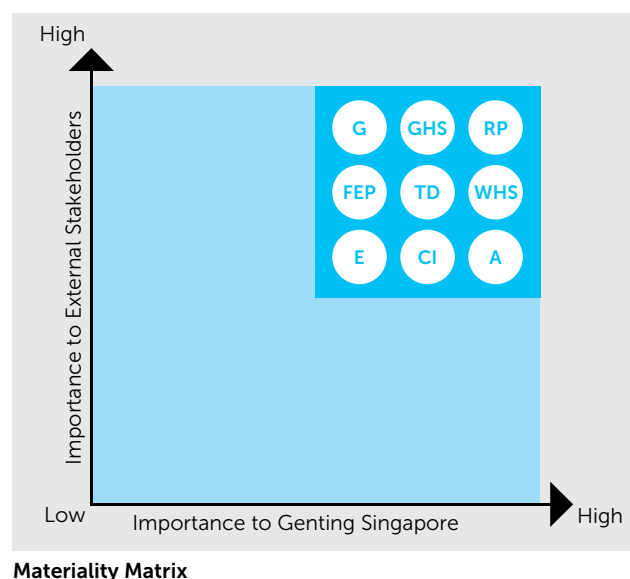
The Four Pillars of Genting Singapore's Sustainability21 Strategy



Genting Singapore has a sustainability team working to ensure its business is aligned with the Sustainability21 Strategy. Genting Singapore's Sustainability Working Committee, made up of a team of selected representatives, is responsible for implementing and driving the Sustainability21 Strategy across all business units. The Sustainability Working Committee reports every quarter to the Chairman of the overseeing Sustainability Steering Committee on the progress of the Sustainability21 Strategy.

MATERIALITY ASSESSMENT

Genting Singapore has re-assessed and reviewed their material topics every year for continued relevance using as a basis the formal materiality workshop conducted in 2013 involving senior management. This year, the material ESG topics were reclustered for clarity, as outlined in the Materiality Matrix diagram and the four pillars of Genting Singapore's Sustainability21 Strategy. The material ESG topics have been approved by Genting Singapore's Board.



PART 2
SUSTAINABILITY SUMMARY
 GENTING SINGAPORE PLC

FOUR PILLARS OF GENTING SINGAPORE'S SUSTAINABILITY21 STRATEGY	MATERIAL TOPICS	MAPPED GRI G4 ASPECTS
MARKETPLACE	G Governance	<ul style="list-style-type: none"> • Anti-Corruption • Anti-Competitive Behaviour • Grievance Mechanisms for Impacts on Society • Environmental Grievance Mechanisms • Labor Practice Grievance Mechanisms • Human Rights Grievance Mechanisms • Compliance • Product and Service Labelling • Marketing and Communications • Customer Privacy
	GHS Guest Health and Safety	<ul style="list-style-type: none"> • Customer Health and Safety • Product and Service Labelling
	RP Responsible Procurement	<ul style="list-style-type: none"> • Procurement practices
PEOPLE	FEP Fair Employment Practices	<ul style="list-style-type: none"> • Employment • Non-Discrimination • Forced or Compulsory Labor • Human Rights Grievance Mechanisms
	TD Talent Development	<ul style="list-style-type: none"> • Training and Education
	WHS Workplace Health & Safety	<ul style="list-style-type: none"> • Occupational Health and Safety
ENVIRONMENT	E Environment	<ul style="list-style-type: none"> • Energy • Emissions • Water • Effluents and Waste • Biodiversity
COMMUNITY	CI Community Involvement	<ul style="list-style-type: none"> • Local Communities
	A Advocacy	<ul style="list-style-type: none"> • Public Policy

SUSTAINABILITY HIGHLIGHTS 2017

ECONOMIC PERFORMANCE

Revenue



SGD2.4
billion

Total Operating Cost



SGD1.6
billion

Payments to Providers of Capital



SGD504
million

Employee Wages and Benefits



SGD490
million



Attracted over
20million
 visitors worldwide

7 hotels



with over
 2,000 rooms

GENTING SINGAPORE

Resorts World Sentosa

Best Integrated Resort (7th consecutive year)
(TTG Travel Awards 2017)

Best Integrated Resort (Asia Pacific)
(Travel Weekly Asia Readers' Choice Award 2017)

Corporate Platinum Award
(Community Chest Awards 2017)

Universal Studios Singapore®

Best Theme Park
(Travel Weekly Asia Readers' Choice Award 2017)

1st Amusement Park in Asia
(TripAdvisor Travellers' Choice 2017)

Adventure Cove Waterpark

8th Water Park in Asia
(TripAdvisor Travellers' Choice 2017)

Best Customer Service (Attractions)
(Singapore Tourism Awards 2017)

Halloween Horror Nights 6, Universal Studios Singapore

Best Leisure Event & Best Marketing Idea
(Singapore Tourism Awards 2017)

Best Event (Digital Integration) Gold Award 2017
(The Marketing Events 2017)

CURATE

Best Western Fine Dining
*(Restaurant Association of
 Singapore Epicurean Star Award)*

Joël Robuchon Restaurant - Three Michelin stars
L'Atelier de Joël Robuchon - Two Michelin stars
Osia Steak and Seafood Grill - One Michelin star
(MICHELIN Guide Singapore 2017)

Hard Rock Hotel Singapore

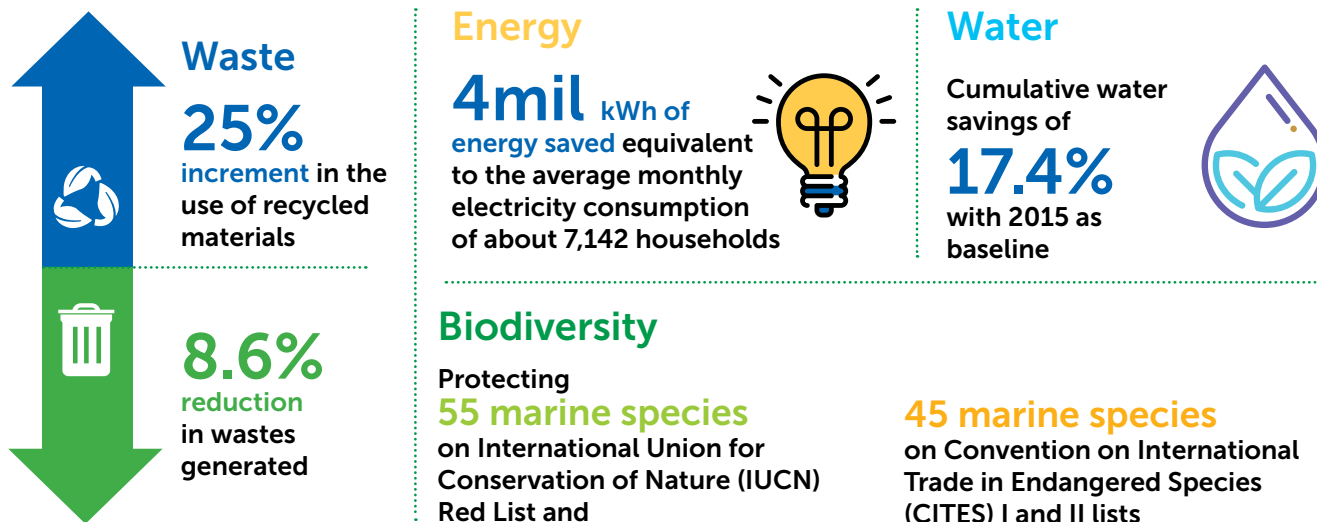
Singapore Green Hotel Award 2017-2018
(Singapore Green Hotel Award)

Equarius Hotel

Asia's Leading Hotel Suite 2017
(World Travel Awards)

SUSTAINABILITY HIGHLIGHTS 2017 (CONT'D)

ENVIRONMENTAL PERFORMANCE



SOCIAL PERFORMANCE



COMMUNITY





GENTING MALAYSIA BERHAD

SUSTAINABILITY SUMMARY

PART 2

SUSTAINABILITY SUMMARY

GENTING MALAYSIA BERHAD

ABOUT GENTING MALAYSIA

A member of the Genting Group, Genting Malaysia Berhad ("Genting Malaysia") was incorporated in 1980 and subsequently listed on Bursa Malaysia's Main Market in 1989. Genting Malaysia is one of the leading destination resort operators in the world.

Genting Malaysia's business operations are primarily located in Malaysia, the United Kingdom, the United States of America and the Bahamas. Its 2017 Sustainability Report provides a holistic view of its sustainability practice across its entire operations.



Genting Malaysia is headquartered in Wisma Genting in Kuala Lumpur, Malaysia.

In Malaysia, Genting Malaysia owns three operations namely Resorts World Genting, Resorts World Kijal and Resorts World Langkawi. The Group has over 40 casinos in the United Kingdom ("Genting UK"), including Resorts World Birmingham, the first integrated resort in the United Kingdom. In addition, the Group owns Resorts World Casino New York City in the US ("Genting US") as well as Resorts World Bimini in the Bahamas.

Resorts World Genting is a premier integrated family leisure and entertainment resort situated at the peak of Genting Highlands in Malaysia. One of the country's top tourist attractions, Resorts World Genting welcomed over 23.6 million visitors in 2017. Genting UK and Genting US attracted more than 4.2 million and 7.6 million visitors in 2017 respectively, while Resorts World Bimini received approximately 100,000 visitors.

PART 2

SUSTAINABILITY SUMMARY

GENTING MALAYSIA BERHAD

OUR SUSTAINABILITY STATEMENT



Genting
Green
Generation

Our Sustainability
Logo & Tagline

"As a responsible company, we strive to achieve the highest levels of sustainability in everything that we do, from looking after our employees and customers, to contributing towards the economic prosperity of our local community and protecting the environment."

To promote our sustainability programme, we have crafted this logo to reflect that we are cultivating a generation that will make a difference towards sustainable development in the present and the future."

Genting Malaysia's Sustainability Policy Statement

As a global leader in the Leisure and Hospitality industry, Genting Malaysia aims to provide world-class services and entertainment in a safe, responsible and sustainable environment.

Genting Malaysia's mission as a responsible corporate citizen is to ensure high standards of governance across its entire operation to promote responsible business practices, manage environmental impacts and meet the social needs of the community and nations where it has business operations.

Towards this end, Genting Malaysia strives to achieve the following:

ECONOMIC		CORPORATE GOVERNANCE	<ul style="list-style-type: none"> ✓ To undertake sustainable and responsible business practices through integrity, good business ethics and exemplary business conducts. ✓ To comply with relevant business rules, regulations and guidelines. ✓ To engage stakeholders in a responsible, fair and reasonable manner.
		ENVIRONMENTAL STEWARDSHIP	<ul style="list-style-type: none"> ✓ To undertake responsible sustainability practices to mitigate the direct and indirect environmental impacts of our developments and operations. ✓ To be committed in using our resources wisely, thereby ensuring protection and conservation of the natural environment.
SOCIAL		WORKPLACE OF CHOICE	<ul style="list-style-type: none"> ✓ To create a conducive and well-balanced workplace with emphasis on health, safety and wellbeing of employees. ✓ To attract and retain talents by providing an environment where our employees have the opportunity to grow. ✓ To improve competencies through training, learning and development. ✓ To recognise and reward outstanding performance.
		CUSTOMER ORIENTATION	<ul style="list-style-type: none"> ✓ To engage our employees to deliver service excellence. ✓ To be our customers' preferred resort by providing enjoyable and memorable experience. ✓ To deliver our products and services in a responsible manner to our customers.
		COMMUNITY CARE	<ul style="list-style-type: none"> ✓ To improve the quality of life and enrich the communities that we do our business in through monetary contributions and humanitarian efforts. ✓ To support the underprivileged communities including charities, welfare homes and disabled groups. ✓ To support the development and promotion of sports so as to promote a healthy lifestyle and foster ties.

The entities that are included in Genting Malaysia's consolidated financial statements, equivalent documents and Sustainability Report are all the regions in which it primarily operates in.

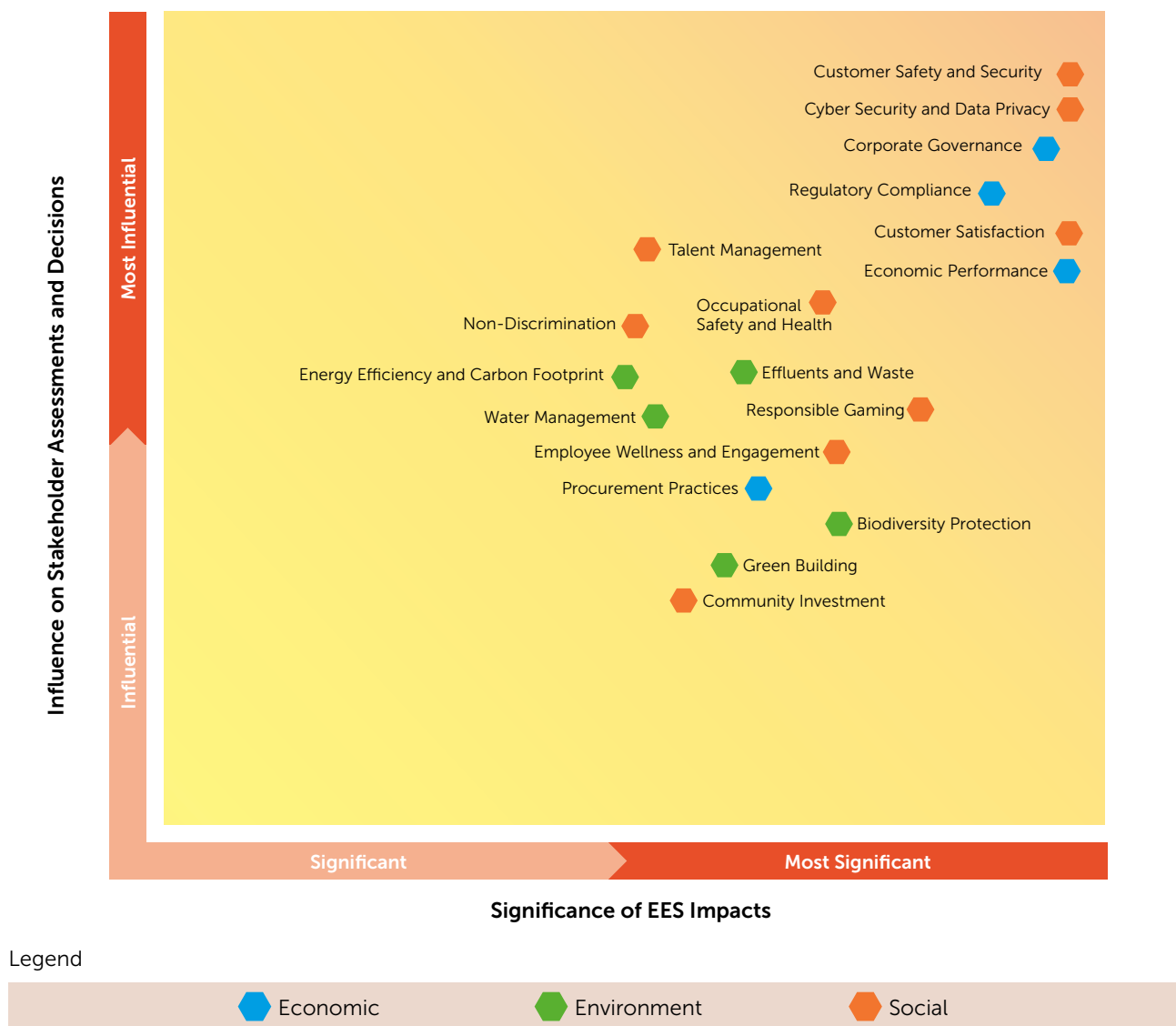
This Sustainability Summary highlights the key sustainability performance of Genting Malaysia. For the sustainability reporting of overall operations, please refer to Genting Malaysia's Sustainability Report 2017 at www.gentingmalaysia.com/sustainability

The Sustainability Statement is made in accordance with a resolution of the Board of Directors dated 27 February 2018.

PART 2
SUSTAINABILITY SUMMARY
 GENTING MALAYSIA BERHAD

MATERIALITY MATRIX

In conforming to Global Reporting Initiative Sustainability Reporting Standards ("GRI Standards"), a materiality assessment to update Genting Malaysia's material sustainability issues was conducted. The assessment to identify and prioritise material EES issues involved members of Genting Malaysia's Sustainability Steering and Working Committees and the resulting materiality matrix was validated by senior management, facilitated by independent consultants.



SUSTAINABILITY HIGHLIGHTS 2017

ECONOMIC PERFORMANCE

Genting Malaysia has exercised prudent financial management practices throughout its business, which has positioned it as one of the premier integrated resorts in the world. Genting Malaysia has created long term value accretion for its shareholders as the company continuously grows on the path of profitability.

Total Revenue



RM9.3
billion

(2016: RM8.9 billion)

Total Operating Costs



RM8.4
billion

(2016: RM7.6 billion)

Payments to Providers of Capital



RM1.2
billion

(2016: RM575.5 million)

Employee wages & benefits

RM2.3
billion

(2016: RM2.2 billion)



4.3 million

members under the
**Genting Rewards
Loyalty Programme**

(2016: 3.9 million members)



Attracted over

35 million visitors
worldwide



GENTING MALAYSIA

Malaysia Tourism Council Gold Awards 2017

- Genting Malaysia Berhad – Gold Award for Outstanding Tourism Achievement

Putra Brand Awards 2017

- Resorts World Genting – Bronze Winner in the Transportation, Travel & Tourism Category
- Resorts World Genting – Bronze Winner in the Entertainment Category

2017 Red Coral Award of Asia Tourism

- Resorts World Genting – Most Popular Tourist Attraction, Holiday Destination and Theme Park

Reader's Digest Trusted Brands Asia 2017

- Resorts World Genting – Gold Award for Theme Park/Family Attraction

**Certificate of Excellence by TripAdvisor for
Genting Hotel at Resorts World Birmingham,
United Kingdom**

Note: Unless specified otherwise, information presented in the Sustainability Summary represents Genting Malaysia Berhad as a Group.

SUSTAINABILITY HIGHLIGHTS 2017 (CONT'D)

ENVIRONMENTAL PERFORMANCE

In championing the environmental cause, Genting Malaysia commits to undertake responsible sustainability practices to mitigate direct and indirect environmental impacts of its developments and operations in the regions the company is present in. Genting Malaysia recognises the need to take long term strategic actions to enhance the environment for a better and sustainable future.



Total volume of water saved
38,721m³

equivalent to the average daily water used by 234,672 people



0.440 mmtCDE*

reduction of carbon footprint equivalent to the carbon emission from one person travelling around the world on an airplane 82,951 times

(*Million metric tonnes of carbon dioxide equivalents)



Savings of
16.6 GWh
 with an estimated cost savings of over
RM7.5 million



Conservation of approximately
10,000 acres
 of virgin rainforest to protect the Important Bird & Biodiversity Area at Resorts World Genting

According to Malaysia Nature Society there are approximately

45 families
 and
254 species
 of birds recorded in the rainforest at Resorts World Genting



78% recycling rate of our keycards from customers at Resorts World Genting's self check-out kiosks
 (2016: 79% keycards recycled)



17%
 of solid waste recycled and reused with cost savings of over
RM475k



International Standard for Malaysian operations

ISO 14001 Environmental Management System
 [2 certificates]

Note: Unless specified otherwise, information presented in the Sustainability Summary represents Genting Malaysia Berhad as a Group.

SUSTAINABILITY HIGHLIGHTS 2017 (CONT'D)

SOCIAL PERFORMANCE

Genting Malaysia has a diversified workforce with employees from different walks of life who possess a range of skillsets. Its workforce was over 20,000 as of 31 December 2017 with 63% Malaysians comprising Malay (39%), Chinese (46%), Indian (8%) and Others (7%). The remaining 37% was from other countries including but not limited to United Kingdom, United States of America and the Bahamas.

Employee wellbeing is a priority as Genting Malaysia strives to build a fair and inclusive workplace. Genting Malaysia contributes to the community through various initiatives as the company believes in giving back to the community.

Over
20,000
 employees worldwide
(2016: Over 19,000 employees worldwide)

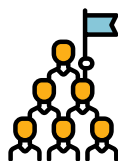


Over
RM1.9
 million investment
 in employee wellness
 programmes in Malaysia and
 United Kingdom



International Standards for
 Malaysian operations

RM6.9
 million
 total investment in
 employee training
 in Malaysia and
 United Kingdom



Over
RM56
 million investment in
 upgrading staff facilities in
 Malaysia



**ISO 9001 Quality
 Management System**
(11 certificates)

**OHSAS 18001
 Occupational Health
 & Safety Management
 System**
(2 certificates)

Over
460,000
 total training hours for
 employee training and
 development
 in Malaysia



RWG's customer
 satisfaction
 results
 for "A-score"
(Very satisfied)
 rating improved in 2017
31.0%
 as compared to 24.9% in 2016



**ISO 27001
 Information Security
 Management System**
(1 certificate)

**HACCP Food Safety
 Management System**
(7 certificates)

Over
RM6
 million worth of community
 investment benefitting more
 than **200** organisations



Over
66,000
 people benefitted from
 its philanthropy efforts



Note: Unless specified otherwise, information presented in the Sustainability Summary represents Genting Malaysia Berhad as a Group.

GENTING PLANTATIONS BERHAD

SUSTAINABILITY SUMMARY

Baha Sanctuary at Genting Tanjung Estate, Sabah

PART 2

SUSTAINABILITY SUMMARY

GENTING PLANTATIONS BERHAD

ABOUT GENTING PLANTATIONS BERHAD

Genting Plantations has over 247,600 hectares of landbank, comprising some 64,600 hectares in Malaysia and some 183,000 hectares (including the *Plasma* scheme) in Indonesia. It owns seven oil mills in Malaysia and four in Indonesia with a total milling capacity of 550 metric tonnes ("mt") of fresh fruit bunches ("FFB") processed per hour. Since commencing operations in 1980, Genting Plantations now has ventured into manufacturing of downstream palm oil-based products, property development, and biotechnology.



SUSTAINABILITY STATEMENT

Genting Plantations aspires to achieve a balanced integration of ethical, social, environmental and economic considerations in the way its businesses are conducted to create sustainable long-term value for stakeholders.

Genting Plantations is fully cognisant that it is imperative for businesses to forge mutually-desirable outcomes founded on shared values for its stakeholders, and seeks to pay as much heed to continuously raising the sustainability performance to meet its commercial goals.

Hence, Genting Plantations is always guided by the core commitments of its four-pillared sustainability agenda, encompassing Environment, Community, Workplace and Marketplace.

GENTING PLANTATIONS' FOUR-PILLARED SUSTAINABILITY AGENDA

ENVIRONMENT

- To practise responsible stewardship of the environment given that our business is closely related to nature
- To strive to adhere to the principles of sustainable development for the benefit of current and future generations

WORKPLACE

As our people is our most important asset, we strive

- To create a conducive and balanced working environment encircling good practices, safety and well-being of employees
- To attract and retain talent, and nurture our employees to enable them to realise their full potential
- To remunerate employees commensurating to their academic and work achievements
- To provide continuous development through training and further academic learning

COMMUNITY

- To build mutually beneficial relationship with the communities where we operate and with society at large through active engagement
- To enrich the communities where we operate

MARKETPLACE

- To conduct our business with honesty, integrity and a commitment to excellence
- To personify exemplary corporate governance and transparent business conduct

Genting Plantations' Sustainability Report is available for download from www.gentingplantations.com/sustainability

PART 2

SUSTAINABILITY SUMMARY

GENTING PLANTATIONS BERHAD



Genting Plantations' Sustainability Policy

"We shall endeavour to harmonise our operations and business growth with the principles and criteria that defines sustainability. Our commitment to sustainable development is to ensure that decisions made today shall be beneficial for both the present and future generations."

We shall:

- ▶ Ensure that all our operations are managed efficiently with the highest possible level of transparency, integrity and accountability;
- ▶ Ensure that all our operations comply with all applicable legal requirements;
- ▶ Recognise that all conflicts and negotiations with our stakeholders shall preferably be conducted in a free, prior and informed manner;
- ▶ Continue to invest in and develop our human capital;
- ▶ Institute systematic development and training programmes to develop highly skilled and competent employees;
- ▶ Provide a safe and healthy environment for all our employees, contractors, suppliers and visitors;
- ▶ Strive to achieve long-term economic and financial viability;
- ▶ Adopt effective and practical best management practices in all our operations;
- ▶ Implement good agricultural practices, good manufacturing processes and preventive measures to avoid any adverse impact to the environment and ecosystem within and around our operations;
- ▶ Strive to conserve and protect any valuable natural resources and biodiversity within our landholdings; and,
- ▶ Advocate local community development through social and educational initiatives.

MATERIALITY ASSESSMENT

In preparation for this year's report, Genting Plantations revisited its material topics reported in the 2016 Sustainability Report alongside feedback and suggestions collected from various stakeholder engagements throughout 2017. Under the purview of the Sustainability Department, the material topics have since been updated to produce a more balanced report with improved accuracy and clarity, to reflect Genting Plantations' updated focus on EES aspects. The scope of Genting Plantations' report is limited to its Malaysian Operations which include plantation division, downstream manufacturing division and biotechnology division.

¹⁵ GHG refers to Greenhouse Gas

SUSTAINABILITY HIGHLIGHTS 2017

ECONOMIC PERFORMANCE



RM1.17
billion
in revenue

1.22million
MT FFB produced



274,000MT
of crude palm oil



239,000MT
of refined products



58,000MT
of downstream products
(biodiesel & crude glycerine)



GENTING PLANTATIONS

Genting Jambongan Oil Mill

Malaysia's first zero discharge oil mill

Genting Indahpura

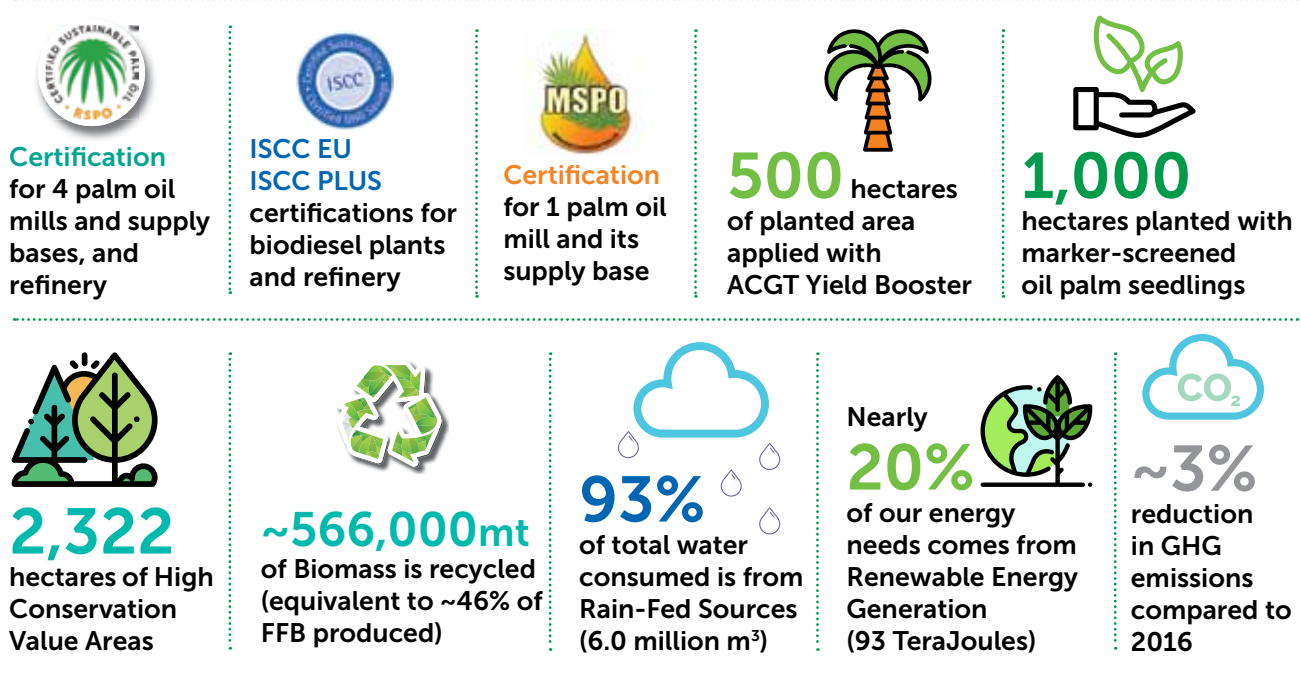
The Best Urban Lifestyle Development under the Mixed-use/Hospitality/Commercial category
(Dot Property Southeast Asia's Best of the Best Awards 2017)

Johor Premium Outlets

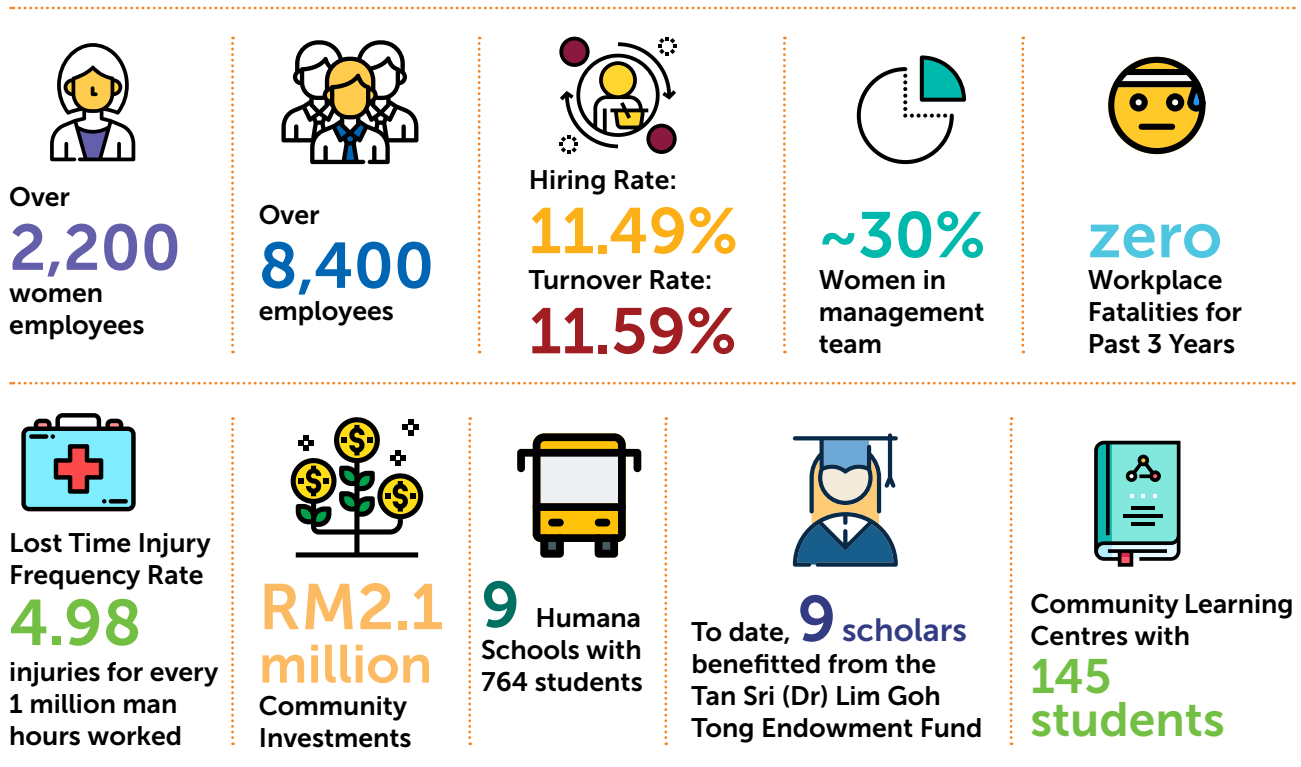
"Most Impactful Investment" (Silver Winner)
(Iskandar Malaysia Accolades 2016/17)

SUSTAINABILITY HIGHLIGHTS 2017 (CONT'D)

ENVIRONMENTAL PERFORMANCE



SOCIAL PERFORMANCE





SUSTAINABILITY REPORT **APPENDIX**

GRI CONTENT INDEX

GRI CONTENT INDEX

This report has been prepared in accordance with GRI Standards 2016: Core Option

GRI Standard	Disclosure		Page number (s)
GRI 101: Foundation 2016			
General Disclosures			
GRI 102: General Disclosures 2016	ORGANISATIONAL PROFILE		
	102-1	Name of the organisation	1
	102-2	Activities, brands, products, and services	4
	102-3	Location of headquarters	30
	102-4	Location of operations	4
	102-5	Ownership and legal form	
	102-6	Markets served	
	102-7	Scale of the organisation	4 - 5
	102-8	Information on employees and other workers	27
	102-9	Supply chain	12, 26
	102-10	Significant changes to the organisation and its supply chain	None
	102-11	Precautionary Principle or approach	Annual Report 2017, Corporate Governance Overview Statement and Statement on Risk Management and Internal Control
	102-12	External initiatives	Not applicable
	102-13	Memberships of associations	
	STRATEGY		
	102-14	Statement from most senior decision-maker	2
	102-15	Key impacts, risks and opportunities	2, 7 - 15
	ETHICS AND INTEGRITY		
	102-16	Values, principles, standards and norms of behaviour	25 - 26
	102-17	Mechanisms for advice and concerns about ethics	
	GOVERNANCE		
	102-18	Governance Structure	9 - 10
	102-19	Delegating authority	
	102-20	Executive-level responsibility for economic, environmental and social topics	
	102-21	Consulting stakeholders on economic, environmental and social topics	11 - 12
	102-22	Composition of the highest governance body and its committee	Annual Report 2017
	102-23	Chair of the highest governance body	
	102-24	Nominating and selecting the highest governance body	
	102-25	Conflicts of interest	
	102-26	Role of highest governance body in setting purpose, values, and strategy	
	102-27	Collective knowledge of highest governance body's role in sustainability reporting	
	102-28	Evaluating the highest governance body's performance	13 - 15
	102-29	Identifying and managing economic, environmental, and social impacts	

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GRI CONTENT INDEX

GRI Standard	Disclosure		Page number (s)
GRI 101: Foundation 2016			
General Disclosures			
GRI 102: General Disclosures 2016	GOVERNANCE (CONT'D)		
	102-30	Effectiveness of risk management processes	22
	102-31	Review of economic, environmental and social topics	13 - 15
	102-32	Highest governance body's role in sustainability reporting	9 - 10
	102-33	Communicating critical concerns	
	102-34	Nature and total number of critical concerns	Annual Report 2017
	102-35	Remuneration policies	
	102-36	Process for determining remuneration	
	102-37	Stakeholders' involvement in remuneration	
	102-38	Annual total compensation ratio	
	102-39	Percentage increase in annual total compensation ratio	
	STAKEHOLDER ENGAGEMENT		
	102-40	List of stakeholder groups	11 - 12
	102-41	Collective bargaining agreements	Not applicable
	102-42	Identifying and selecting stakeholders	11 - 12
	102-43	Approach to stakeholder engagement	
	102-44	Key topics and concerns raised	
	REPORTING PRACTICE		
	102-45	Entities included in the consolidated financial statements	4
	102-46	Defining report content and topic Boundaries	1, 8
	102-47	List of material topics	13 - 15
	102-48	Restatements of information	27 - 31
	102-49	Changes in reporting	8, 13 - 15
	102-50	Reporting period	1
	102-51	Date of most recent report	
	102-52	Reporting cycle	
	102-53	Contact point for questions regarding the report	
	102-54	Claims of reporting in accordance with the GRI Standards	
	102-55	GRI Content Index	53 - 59
	102-56	External Assurance	To be applied in the future

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GRI Standard	Disclosure		Page number (s)
Material Topics			
GRI 200: Economic Topics			
Economic Performance			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	16
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 201: Economic Performance 2016	201-1	Direct economic value generated and distributed	16 - 17
	201-2	Financial implications and other risks and opportunities due to climate change	18, 23 - 24
	201-3	Defined benefit plan obligations and other retirement plans	29
	201-4	Financial assistance received from government	Annual Report 2017, Government Grant
Market Presence			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	27
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 202: Market Presence 2016	202-1	Ratios of standard entry level wage by gender compared to local minimum wage	Not applicable
	202-2	Proportion of senior management hired from local community	27
Indirect Economic Impacts			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	32
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 203: Indirect Economic Impacts 2016	203-1	Infrastructure investments and services supported	
	203-2	Significant indirect economic impacts	
Anti-corruption			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	25 - 26
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 205: Anti-corruption 2016	205-1	Operations assessed for risks related to corruption	
	205-2	Communication and training about anti-corruption policies and procedures	
	205-3	Confirmed incidents of corruption and actions taken	
GRI 300: Environmental Topics			
Materials			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	23 - 24
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 301: Materials 2016	301-1	Materials used by weight or volume	
	301-2	Recycled input materials used	
	301-3	Reclaimed products and their packaging materials	
			Not applicable

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GRI Standard	Disclosure		Page number (s)
Material Topics			
GRI 300: Environmental Topics			
Energy			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	23 - 24
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 302: Energy 2016	302-1	Energy consumption within the organisation	Not applicable
	302-2	Energy consumption outside the organisation	
	302-3	Energy intensity	23 - 24
	302-4	Reduction of energy consumption	18, 23
Water			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	23 - 24
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 303: Water 2016	303-1	Water withdrawal by source	Not applicable
	303-2	Water sources significantly affected by withdrawal of water	None
	303-3	Water recycled and reused	40, 46, 51
Biodiversity			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	40, 46, 51
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 304: Biodiversity 2016	304-1	Operational sites owned, leased, managed in or adjacent to, protected areas and areas of high biodiversity value outside protected areas	
	304-2	Significant impacts of activities, products and services on biodiversity	
	304-3	Habitats protected or restored	
	304-4	IUCN Red List species and national conversation list species with habitats in areas affected by operations	
Emissions			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	23 - 24
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 305: Emissions 2016	305-1	Direct (Scope 1) GHG emissions	
	305-2	Energy indirect (Scope 2) GHG emissions	
	305-3	Other indirect (Scope 3) GHG emissions	
	305-4	GHG emissions intensity	
	305-5	Reduction of GHG emissions	
	305-6	Emissions of ozone-depleting substances (ODS)	Not applicable
	305-7	Nitorgen oxides (NO _x), sulphur oxides (SO _x), and other significant air emissions	24

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GRI Standard	Disclosure		Page number (s)
Material Topics			
GRI 300: Environmental Topics			
Effluents and Waste			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	23 - 24
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 306: Effluents and Waste 2016	306-1	Water discharge by quantity and destination	None
	306-2	Waste by type and disposal method	
	306-3	Significant spills	24
	306-4	Transport of hazardous waste	None
	306-5	Water bodies affected by water discharges and/or runoff	None
Environmental Compliance			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	22
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 307: Environmental Compliance 2016	307-1	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	
Supplier Environmental Assessment			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	26
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 308: Supplier Environmental Assessment	308-1	Percentage of new suppliers that were screened using labor practices criteria	
GRI 400: Social Topics			
Employment			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	27 - 31
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 401: Employment 2016	401-1	New employee hires and employee turnover	27, 29
	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	29
	401-3	Parental leave	
Occupational Health and Safety			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	30
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 403: Occupational Health and Safety 2016	403-1	Workers representation in formal joint management-worker health and safety committees	
	403-2	Type of injury and rates of injury, occupational diseases, lost days and absenteeism, and total number of work-related fatalities	
	403-3	Workers with high incidence of high risk of diseases related to their occupation	
	403-4	Health and safety topics covered in formal agreements with trade unions	

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GRI Standard	Disclosure		Page number (s)
Material Topics			
GRI 400: Social Topics			
Training and Education			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	31
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 404: Training and Education 2016	404-1	Average hours of training per year per employee	
	404-2	Programs for upgrading employee skills and transition assistance programs	
	404-3	Percentage of employees receiving regular performance and career development reviews	
Diversity and Equal Opportunity			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	28 - 29
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 405: Diversity and Equal Opportunity 2016	405-1	Diversity of governance bodies and employees	
Non-discrimination			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	27 - 28
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 406: Non-discrimination 2016	406-1	Incidents of discrimination and corrective actions taken	
Local Communities			
GRI 103: Management Approach 2016	103-1	Explanation of the material topic and its Boundary	32
	103-2	The management approach and its components	
	103-3	Evaluation of the management approach	
GRI 413: Local Communities 2016	413-1	Operations with local community engagement, impact assessments and development programs	

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